



City of Orem Consolidated Plan

2020-2024

DRAFT

Executive Summary

ES-05 Executive Summary – 24 CFR 91.200(c), 91.220(b)

1. Introduction

In accordance with the planning requirements of the Department of Housing and Urban Development (HUD), the City of Orem has prepared this Consolidated Plan for its Community Development Block (CDBG) program for FY 2020-2024. This planning document outlines priorities and strategies for meeting the needs of low-income residents and special populations within the community.

The Consolidated Plan is designed to help states and local jurisdictions to assess their affordable housing and community development needs and market conditions, determine community priorities, and to make data-driven, place-based investment decisions.

This plan meets the requirements of the Consolidated Planning rule, which calls for comprehensive planning for the following HUD-funded programs: Community Development Block Grant (CDBG), HOME Investment Partnership Program (HOME), Emergency Shelter Grant (ESG), and Housing Opportunities for Persons with AIDS (HOPWA).

With a population over 50,000, the City of Orem is considered an entitlement community and receives a direct CDBG allocation on annual basis from the Department of Housing and Urban Development (HUD) for community benefit. Entitlement communities receive funding to execute projects and activities that benefit low- and moderate-income residents in their jurisdiction. Each eligible project or activity must meet a least one of the national objectives established by HUD. National objectives include: benefit to low- and moderate- income (LMI) persons; aid in the prevention or elimination of slums or blight; or meet a need having a particular urgency (referred to as urgent need).

Currently, all of the City of Orem's CDBG activities fall within the objective to benefit LMI persons. Although there are neighborhoods in decline within the City limits, these areas have not been officially been designated as "slum and blight" areas. In addition, the City has not had urgent community needs that have required the use of CDBG funding in the past. This may change with the current health crisis facing our community. CDBG funding would be considered for mitigation efforts for this crisis and other future natural disasters, pandemics, or emergency situations if needed.

While the City of Orem actively participates in other coordination of federal-funding processes, this report will only address limited aspects of the following programs: HOME, ESG, and HOPWA. Provo City, Utah is the lead agency for the Utah Valley Consortium of Cities and Counties (UVCC) and administers the HOME program locally. The City of Orem is an active member of the UVCC and is voting member on the HOME allocation committee. The intended uses of HOME funds can be found in Provo's planning and reporting documents. The City of

Orem does not directly access ESG or HOPWA funding. Because of this, information related to these programs can be found in reporting documents of the State of Utah and other related agencies.

The programs and activities in this plan are designed to support HUD priorities:

- Support Fair, Sustainable Homeownership and Financial Stability
- Reduce Homelessness
- Remove Lead Based Paint and Other Health Risks from Homes
- Remove Barriers to Affordable Housing
- Enhance Rental Assistance
- Bolster Growth in Opportunity Zones
- Support Effectiveness and Accountability in Long-Term Disaster Recovery
- Develop Envision Centers
- Promote Section 3
- Protect Tax Payer Funds
- Streamline Operations

With both beneficial CDBG and HOME funding, the City of Orem has been able to better the City and community through increasing the availability of local services for LMI residents and by providing other programs and projects to enhance the quality of LMI households and neighborhoods.

2. Summary of the objectives and outcomes identified in the Plan Needs Assessment Overview

The City of Orem has identified seven main priorities that they will focus on over the next five years. The priorities are as follows:

- **Housing (affordable, accessible, assistance, and improvements)** – The City of Orem will look for ways to partner with local organizations to help combat the affordable housing crisis plaguing the City and surrounding communities. The City will also continue to fund and administer its Critical Home Repair and Home Rehabilitation Program helping LMI homeowners to fix critical needs and improve their homes and properties.
- **Public Services to Low and Moderate Income Residents** – the City of Orem will allocate the allowable 15 percent of its CDBG funding to local organizations that provide critical services to LMI residents. Agencies that provide mental health counseling and agencies that serve victims of abuse will be given funding priority.

- **Public Infrastructure (streets, water, sewer, facilities, parks, and improvements)** – The City plans to fund public infrastructure projects and improvements for public service providers and in eligible neighborhoods helping to improve the quality of life for its residents.
- **Develop Economic Infrastructure** – The City will invest in facilities, activities, and services helping to increase the overall productivity of the local economy, strengthen local business, and maintain and create jobs for LMI residents. The City will also work towards paying off its current Section 108 Loan.
- **Efficient Oversight and Operations of the CDBG Program** – The City will continue to manage the CDBG program in an efficient and effective manner and will look for ways to improve proficiency and effectiveness in order to better meet the needs of sub recipients and the community.
- **Neighborhood Preservation** – The City will continue to support residents living in CDBG eligible neighborhoods and preserve, halt decline, and decrease crime and nuisance rates in these areas through code enforcement and neighborhood revitalization activities.
- **Urgent Need** - The City will work to prevent, prepare for, and respond to the current coronavirus pandemic in our community and help to mitigate the impacts of COVID-19.

3. Evaluation of past performance

Over the past five years, the City of Orem has made significant strides with its CDBG program and processes. A Community Services Manager was hired a year and half ago to manage the federal program full-time. Additionally, many policies and processes have been updated to better meet HUD guidelines. The City has also been working very closely with the other area entitlements to better coordinate timelines, deadlines, and processes, lessen administrative burden, hold mutual meetings, and jointly fund a few public service capital projects. This collaboration has proven to be beneficial to both the entitlements and sub recipients and has helped funding go further and be more impactful. The City has also moved its application, reporting, and reimbursement process online using the Zoomgrants platform.

The City has continued to support many public service organizations serving Orem residents. These wonderful sub recipients make a tremendous difference in our community. The City was also able to use some non-public service funding to help a local non-profit housing organization with two much needed affordable housing projects that will provide eight LMI families with safe and affordable housing when completed. Over the last three years, the City has also targeted its

public infrastructure funding towards improving parks in CDBG eligible neighborhoods. These park improvement projects have helped to increase park usage and decrease crime rates significantly in those areas. The City plans to continue to improve more parks in the LMI neighborhoods over the next several years.

The City has also been providing CDBG funds to pay for code enforcement through the City's Neighborhood Preservation Unit (NPU). The City compensates around 30 percent (depending on call numbers) of the NPU officers' salary and 100 percent of the flex-time civilian employee's salary for code enforcement and neighborhood preservation activities in eligible neighborhoods. To help match those funds, the City conducts many "above and beyond" activities in the six neighborhoods including Police Picnics, Neighborhood Leader Meetings, school partnership projects, and a Reading with Police program.

Orem City also recently started to administer its Critical Home Repair and Home Rehabilitation Program again after one of the local sub recipients decided to no longer run the program. In this past year, eight beneficial improvement projects have been completed with LMI homeowners living within the city limits.

City staff also actively participates with the UVCC and serve on the HOME allocation committee. HOME funds have helped to provide down payment assistance to many LMI homebuyers in Orem. HOME funds have also been used to buy property and pay for infrastructure improvements for a couple of different affordable housing projects in the Orem area.

Orem City will continue to work towards strengthening its CDBG program adding additional processes and policies as needed and building better relationships with their sub recipients. The City will also look for other ways it can continue to collaborate with the other local entitlements.

4. Summary of citizen participation process and consultation process

To create the plan, the City of Orem worked with the four other area entitlements to solicit community input on the plan priorities. The following activities were conducted:

- Civicus Consulting Group was hired to prepare necessary documents for the consolidated plan and to help the entitlements identify housing and other needs and priorities in the community. The documents include: Analysis of Impediments to Fair Housing, Housing Market Analysis, and Housing Needs Assessment. Civicus staff did research, conducted interviews and surveys, held focus groups, etc. to help prepare this beneficial information for the public entities.
- A priority survey was sent out to the community in English and Spanish via social media and email. 593 responses were received with 57% of the responses coming from Orem residents.
- Local service providers were asked to administer paper surveys to LMI clients.

- A facilitated discussion with local service providers was held to help to better determine community needs and priorities. The providers represented diverse groups of people and areas of focus.
- City Councils and the County Commission participated in informational and priority setting activities.

The City of Orem also relied heavily on the input of a group of citizen volunteers known as the CDBG Citizen Advisory Commission (CAC). The CAC consists of six of Orem residents who are appointed by the City Council and represent various interests, walks of life, and geographic locations in Orem. Each member serves a three year term and can be re-appointed to subsequent terms. The current CAC members are: Ken Ransom (Chairperson), Barbara Jones, Mattathias Westwood, Tanya Harmon, Giovana Alisa, and Nate Evans.

Once the plan was completed, input on the 2020-2024 Consolidated Plan was requested through a 30 day comment period and public hearing process in accordance with the City of Orem's Citizen Participation Plan. The plan was introduced to the Orem City Council at April 14, 2020. **The 30 day comment period ran from April 14, 2020 to May 25, 2020. Citizens were able to review the plan online at orem.org/cdbg/ and/or at the Community Services Office at the Orem City Center. The plan was adopted by the City Council on May 26, 2020. The meetings and public comment period were properly noticed.**

In addition, also in accordance with the citizen participation plan, two public hearings were held to solicit comments for the Annual Action Plan on April 14, 2020 and May 26, 2020 during the City Council Meeting. The City Council approved the Annual Action Plan at the May 26, 2020 meeting.

5. Summary of public comments

All of the public comments were compiled and attached in the citizen participation section of the Consolidated Plan.

6. Summary of comments or views not accepted and the reasons for not accepting them

All comments were accepted.

7. Summary

The City of Orem is fortunate to be a CDBG entitlement. The funding has made and continues to make a significant impact for LMI individuals and families living in the city. Many of our residents rely heavily on this important funding to help them access basic needs such as food, housing, healthcare, and other necessities of life. The funding also has helped several to have the opportunity to take part of important services such as counseling, education, and home repair that they may have not had the ability to do so otherwise.

CDBG funding is also very valuable to the City of Orem and the eligible neighborhoods in the area. Many of these neighborhoods are getting older, experiencing growing crime and nuisance rates, and facing overall decline. Targeted code enforcement, infrastructure projects, and neighborhood preservation activities help to revitalize these areas improving the quality of life for residents, neighborhoods, and entire city.

Both CDBG and HOME Funds are also provide valuable resources to help offer safety and stability for our residents through the creation of much needed affordable housing in our community.

Over the next five years, the City of Orem will continue to seek out and fund projects and programs in our community that will enhance and improve the quality of life for its wonderful residents and better the community as a whole.

Needs Assessment

NA-05 Overview

Needs Assessment Overview

This Section of the Plan provides a summary of the City of Orem's needs related to public facilities and improvements, public services, housing, and economic development. The Needs Assessment identifies the needs with the highest priority within the community and forms the basis for the Strategic Plan section of the Consolidated Plan. The Strategic Plan outlines what programs and projects will be funded and administered as part of the City of Orem's CDBG Program.

Data for the needs assessment come from the Community Needs Survey, the UVCC Housing Needs Assessment 2019 prepared by Civicus Consulting Group, and default data from the Comprehensive Housing Affordability Strategy (CHAS) developed by the Census Bureau for HUD based on the 2011-2015 American Community Service (ACS) Census.

The Process

PR-05 Lead & Responsible Agencies - 91.200(b)

1. Describe agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source

The following are the agencies/entities responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
CDBG Administrator	Kena Jo Mathews	City of Orem
HOME Administrator	Dan Gonzalez	City of Provo

Table 1– Responsible Agencies

Narrative

The Orem City Community Services Manager manages the CDBG funding for the City of Orem with help from the Deputy City Manager. Local HOME funds are administered by Provo City. Provo City is the lead agency for the UVCC. The Orem City Community Services Manager sits on the UVCC HOME allocation committee.

Consolidated Plan Public Contact Information

Kena Jo Mathews, Community Services Manager
City of Orem
56 North State Street
Orem, Utah 84057
(801) 229-7023
kjmathews@orem.org

Steven M. Downs, Deputy City Manager
City of Orem
56 North State Street
Orem, Utah 84057
(801) 229-7115
smdowns@orem.org

Dan Gonzalez
City of Provo/UVCC
330 W 100 S
Provo, UT 84601
(801) 852-6168
DGonzalez@provo.utah.gov

PR-10 Consultation - 91.100, 91.200(b), 91.215(l)

1. Introduction

Provo City, along with City of Orem and MAG, engaged in a collaborative effort to consult with representatives of low-income neighborhoods, non-profit and for-profit housing developers, service providers, lenders, public service agencies, homeless service providers, faith-based organizations, supportive housing and service providers, community stakeholders, community partners, and beneficiaries of entitlement programs to inform and develop the priorities and strategies contained within the ConPlan.

a. Provide a concise summary of the jurisdiction’s activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(l)).

A ConPlan discussion was carried out in the City of Orem Council chambers. A survey was provided, and input was received from 593 respondents. The survey was made available electronically and published in entitlement recipients’ websites and social media. Additionally, the survey was emailed to current service and housing partner agencies who were asked to answer the survey as well as make it available to clients. Collaboration with service providers and other government agencies provided data used in technical analysis for the ConPlan.

b. Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.

The vision of the Mountainland Region Continuum of Care (CoC) is to provide decent, safe and affordable housing and effective support services to homeless, chronic homeless families and individuals including—initial stabilization, transitional housing, permanent housing, access to mainstream resources and independence from governmental assistance. United Way of Utah County (United Way) leads the CoC, of which all entitlement recipients are active and involved members. The CoC is an organized body of local jurisdictions, government agencies, local nonprofit organizations, faith-based service and housing organizations, and other agencies and partners seeking to maximize resources and avoid duplication of services while providing consistent and unified planning in Utah County.

As it annually does, the CoC led the efforts for the Point in Time count in which over 70 volunteers participated in an outreach to find homeless individuals. The event was advertised in the Daily Herald (local paper), the Provo Mayor’s blog, and the United Way

Facebook page. A partner agency, Community Action Services and Food Bank, emailed invitations to their volunteers.

c. Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards and evaluate outcomes, and develop funding, policies and procedures for the administration of HMIS.

The Continuum of Care has two representatives who sit on the state allocation committee and make funding recommendations for ESG and other state funds intended for homeless services. Provo, Orem and Utah County CDBG Program Administrators are members of the Continuum's Rank and Review Committee allocating funds to homeless service providers.

2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdictions consultations with housing, social service agencies and other entities

Table 2 below shows key participants with whom consultations were held in preparing the Consolidated Plan. For further information, please also see the Citizen Participation appendix.

Table 2 – Agencies, groups, organizations who participated

1	Agency/Group/Organization	Rocky Mountain University Foundation
	Agency/Group/Organization Type	Health Agency
	What Section of the Plan was addressed	Housing Need Assessment Public Housing Needs Homeless Needs (All) Non-Homeless Special Needs Market Analysis
	How was the Agency/Group/Organization consulted, and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
2	Agency/Group/Organization	Fresh Start Ventures
	Agency/Group/Organization Type	Services-Housing Services-Homeless
	What Section of the Plan was addressed	Housing Need Assessment Public Housing Needs Homeless Needs (All) Non-Homeless Special Needs Market Analysis
	How was the Agency/Group/Organization consulted, and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.

3	Agency/Group/Organization	Center for Women & Children in Crisis
	Agency/Group/Organization Type	Housing Services – Housing Services – Children Services – Victims of Domestic Violence Services – Homeless Services – Education
	What Section of the Plan was addressed	Housing Need Assessment Public Housing Needs Homeless Needs (All) Non-Homeless Special Needs Market Analysis
	How was the Agency/Group/Organization consulted, and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
4	Agency/Group/Organization	Community Action Services & Food Bank
	Agency/Group/Organization Type	Services – Housing Services – Children Services - Homeless Services – Education
	What Section of the Plan was addressed	Housing Need Assessment Public Housing Needs Homeless Needs (All) Non-Homeless Special Needs Market Analysis

	How was the Agency/Group/Organization consulted, and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
5	Agency/Group/Organization	Community Health Connect
	Agency/Group/Organization Type	Services – Health
	What Section of the Plan was addressed	Housing Need Assessment Public Housing Needs Homeless Needs (All) Non-Homeless Special Needs Market Analysis
	How was the Agency/Group/Organization consulted, and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
6	Agency/Group/Organization	Family Support & Treatment Center
	Agency/Group/Organization Type	Services – Children Services – Education Services – Victims
	What Section of the Plan was addressed	Housing Need Assessment Public Housing Needs Homeless Needs (All) Non-Homeless Special Needs Market Analysis

	How was the Agency/Group/Organization consulted, and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
7	Agency/Group/Organization	Food & Care Coalition
	Agency/Group/Organization Type	Services – Housing Services – Persons with Disabilities Services – Health Services – Homeless Services – Education
	What Section of the Plan was addressed	Housing Need Assessment Public Housing Needs Homeless Needs (All) Non-Homeless Special Needs Market Analysis
	How was the Agency/Group/Organization consulted, and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
8	Agency/Group/Organization	Friends of UT County Children’s Justice Ctr.
	Agency/Group/Organization Type	Services – Children Services – Victims
	What Section of the Plan was addressed	Housing Need Assessment Public Housing Needs Homeless Needs (All)

		Non-Homeless Special Needs Market Analysis
	How was the Agency/Group/Organization consulted, and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
9	Agency/Group/Organization	Mountainland Head Start
	Agency/Group/Organization Type	Services – Children Services – Education
	What Section of the Plan was addressed	Housing Need Assessment Public Housing Needs Homeless Needs (All) Non-Homeless Special Needs Market Analysis
	How was the Agency/Group/Organization consulted, and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
10	Agency/Group/Organization	Centro Hispano
	Agency/Group/Organization Type	Services – Health Services – Education Services – Employment
	What Section of the Plan was addressed	Housing Need Assessment Public Housing Needs Homeless Needs (All)

		Non-Homeless Special Needs Market Analysis
	How was the Agency/Group/Organization consulted, and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
11	Agency/Group/Organization	Housing Authority of Utah County
	Agency/Group/Organization Type	PHA
	What Section of the Plan was addressed	Housing Need Assessment Public Housing Needs Homeless Needs (All) Non-Homeless Special Needs Market Analysis
	How was the Agency/Group/Organization consulted, and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
12	Agency/Group/Organization	NeighborWorks Provo
	Agency/Group/Organization Type	Housing Services – Education
	What Section of the Plan was addressed	Housing Need Assessment Public Housing Needs Homeless Needs (All) Non-Homeless Special Needs Market Analysis

	How was the Agency/Group/Organization consulted, and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
13	Agency/Group/Organization	Mountainlands Community Health Center
	Agency/Group/Organization Type	Health Agency
	What Section of the Plan was addressed	Housing Need Assessment Public Housing Needs Homeless Needs (All) Non-Homeless Special Needs Market Analysis
	How was the Agency/Group/Organization consulted, and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
14	Agency/Group/Organization	Mountainland Continuum Of Care
	Agency/Group/Organization Type	Services – Homeless
	What Section of the Plan was addressed	Housing Need Assessment Public Housing Needs Homeless Needs (All) Non-Homeless Special Needs Market Analysis
	How was the Agency/Group/Organization consulted, and what are the	The organization responded to the survey and participated in the ConPlan Discussion. Continue

	anticipated outcomes of the consultation or areas for improved coordination?	to make available financial support to provide services.
15	Agency/Group/Organization	Project Read
	Agency/Group/Organization Type	Services – Elderly Persons Services – Education Services – Employment
	What Section of the Plan was addressed	Housing Need Assessment Public Housing Needs Homeless Needs (All) Non-Homeless Special Needs Market Analysis
	How was the Agency/Group/Organization consulted, and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
16	Agency/Group/Organization	Provo City Housing Authority
	Agency/Group/Organization Type	PHA
	What Section of the Plan was addressed	Housing Need Assessment Public Housing Needs Homeless Needs (All) Non-Homeless Special Needs Market Analysis
	How was the Agency/Group/Organization consulted, and what are the anticipated outcomes of the	The organization responded to the survey and participated in the ConPlan Discussion. Continue

	consultation or areas for improved coordination?	to make available financial support to provide services.
17	Agency/Group/Organization	Rural Housing Development Corporation
	Agency/Group/Organization Type	Housing
	What Section of the Plan was addressed	Housing Need Assessment Public Housing Needs Homeless Needs (All) Non-Homeless Special Needs Market Analysis
	How was the Agency/Group/Organization consulted, and what are the anticipated outcomes of the consultation or areas for improved coordination?	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.
18	Agency/Group/Organization	Wasatch Mental Health
	Agency/Group/Organization Type	Other Government: State Services – Persons with Disabilities
	What Section of the Plan was addressed	Housing Need Assessment Public Housing Needs Homeless Needs (All) Non-Homeless Special Needs Market Analysis
	How was the Agency/Group/Organization consulted, and what are the anticipated outcomes of the	The organization responded to the survey and participated in the ConPlan Discussion. Continue to make available financial support to provide services.

	consultation or areas for improved coordination?	
--	---	--

a. Identify any Agency Types not consulted and provide rationale for not consulting

The Consolidated Plan process provided an opportunity and invited participation comments from all relevant organizations and agencies.

PR-15 Citizen Participation - 91.105, 91.115, 91.200(c) and 91.300(c)

1. Summary of citizen participation process/Efforts made to broaden citizen participation. Summarize citizen participation process and how it impacted goal-setting

To maximum and broaden citizen participation in the Consolidated Planning Process, the City of Orem worked with the four other area entitlements to solicit community input on the plan priorities. The following activities were conducted:

- Civicus Consulting Group was hired to prepare necessary documents for the consolidated plan and to help the entitlements identify housing and other needs and priorities in the community. Civicus staff did research, conducted citizen and service provider interviews and surveys, held focus groups, etc. to help prepare this beneficial information for the public entities.
- A priority survey was created and sent out to the community in English and Spanish via social media and email in January 2020. 593 responses were received – 57% of responses came from Orem residents.
- An article in the local newspaper, the Daily Herald, was published on January 16, 2020 explaining the consolidated planning process and encouraging survey participation.
- Local service providers were asked to administer paper surveys to LMI clients.
- City Councils and the County Commission participated in priority setting activities. The Orem City Council members heard a presentation of the Consolidated Plan and participated in an activity to set CDBG priorities at a Council Work Session on February 11, 2020.

The City of Orem also amended its Citizen Participation Plan in February 2020 to encourage more impactful citizen participation and sought public comment on the proposed changes. The City received no community feedback and the plan.

The City of Orem also relied heavily on the input of a group of citizen volunteers known as the CDBG Citizen Advisory Commission (CAC). The CAC consists of six of Orem residents who are appointed by the City Council and represent various interests, walks of life, and geographic locations in Orem. Each member serves a three year term and can be re-appointed to subsequent terms. The current CAC members are: Ken Ransom (Chairperson), Barbara Jones, Mattathias Westwood, Tanya Harmon, Giovana Alisa, and Nate Evans. Commission meetings were held on March 25, 2020, January 16, 2020, October 17, 2020, and July 30, 2019. Two members of the Orem Commission were selected to sit on the Joint CDBG Commission with other entitlements. The members, Giovana Alisa and Ken Ransom, attended Joint Commission meetings on March 2, 2020 and March 4, 2020.

Once the plan was completed, input on the 2020-2024 Consolidated Plan was requested through a noticed 30 day comment period and public hearing process in accordance with the City of Orem's Citizen Participation Plan. The plan was introduced to the Orem City Council at April 14, 2020. The 30 day comment period ran from April 14, 2020 to May 25, 2020. Citizens were able to review the plan online at orem.org/cdbg/ and/or at the Community Services Office at the Orem City Center. The plan was adopted by the City Council on May 26, 2020.

In addition, also in accordance with the citizen participation plan, two public hearings were held to solicit comments for the Annual Action Plan on April 14, 2020 and May 26, 2020 during the City Council Meeting. The City Council approved the Annual Action Plan at the May 26, 2020 meeting. . The meetings and public comment period were properly noticed.

This year's collaborative and diverse citizen participation process was very valuable and helped the City of Orem and other entitlements determine a clearer direction of what the community would like to see federal funding used for in the future. Because of this, the City of Orem and others will be better able to set impactful, community driven federal funding priorities and fund programs and projects that meet those goals over the next five years.

Citizen Participation Outreach

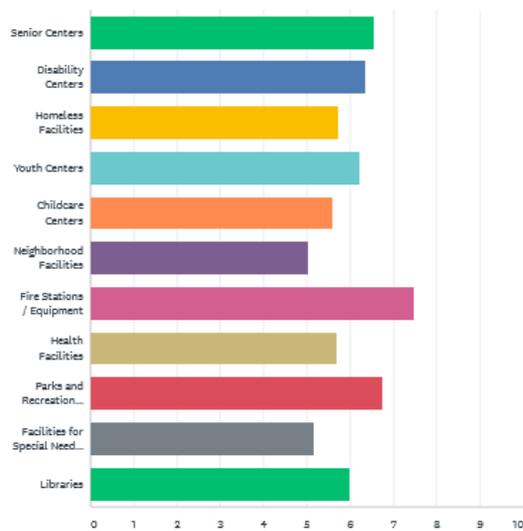
Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
1	Social Media, Internet, paper surveys	General Community, Diverse LMI individuals seeking services	593	Survey respondents felt like housing services, mental health services, services for abused and neglected children, fire stations/equipment, and street improvements should be a priorities for federal funding in the community.	All comments were accepted.	Survey link has been closed. Copy of the survey is included in the plan appendix.
2.	Facilitated Meeting	Diverse group of local service providers	18	Participants identified housing affordability, mental health, and education as community priorities for federal funding.	All comments were accepted	NA

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
3.	Public meeting/Orem City Council Work Session	Orem City Council Members	6	The Mayor and Council members recognized homeowner assistance, public housing improvements, and economic infrastructure development as priorities for the City.	All comments were accepted	NA
4.	Public Hearings/Orem City Council Meeting	General Community			All comments were accepted	NA
5.	Open Meeting/Orem CDBG Commission Meeting	Orem CDBG Commission Members	6	Commission members felt like housing, services to special needs populations, and infrastructure were the most important priorities for the community.	All comments were accepted	NA

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
6.	Consultant Interviews and Focus Groups	General Community, LMI individuals seeking services, service providers, government and community leaders	See attached plans.	Comments were summarized and used to help to develop the Analysis of Impediments to Fair Housing, Housing Market Analysis, and Housing Needs Assessment	All comments were accepted	Assessment documents will be included with plan.

Q4 Rank the highest priority needs of your community or clients in regards to PUBLIC FACILITIES, where 1 is the highest priority/need and 11 is the lowest priority/need.

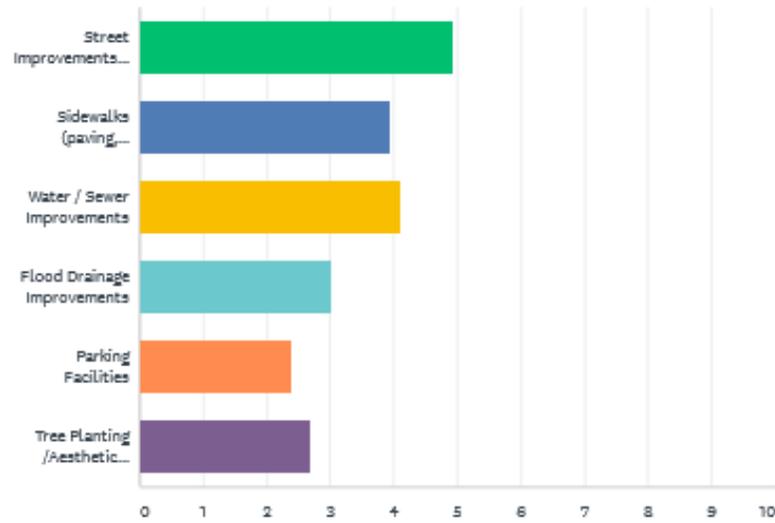
Answered: 402 Skipped: 12



	1	2	3	4	5	6	7	8	9	10	11	TOTAL	SCORE
Senior Centers	9.84% 38	8.03% 31	8.03% 31	14.77% 57	12.18% 47	12.69% 49	10.10% 39	8.29% 32	5.18% 20	4.92% 19	5.96% 23	386	6.55
Disability Centers	4.71% 18	9.95% 38	11.52% 44	9.69% 37	11.78% 45	11.52% 44	13.35% 51	10.47% 40	10.99% 42	4.97% 19	1.05% 4	382	6.37
Homeless Facilities	12.47% 48	7.01% 27	9.87% 38	6.49% 25	6.49% 25	6.23% 24	6.49% 25	11.17% 43	9.61% 37	11.17% 43	12.99% 50	385	5.72
Youth Centers	4.69% 18	8.07% 31	7.55% 29	13.54% 52	14.84% 57	11.46% 44	11.72% 45	10.68% 41	7.81% 30	7.03% 27	2.60% 10	384	6.23
Childcare Centers	6.74% 26	8.03% 31	5.44% 21	5.70% 22	12.18% 47	11.66% 45	10.62% 41	9.07% 35	12.95% 50	9.59% 37	8.03% 31	386	5.60
Neighborhood Facilities	3.68% 14	5.53% 21	7.89% 30	7.37% 28	7.89% 30	9.47% 36	10.53% 40	10.53% 40	11.05% 42	10.26% 39	15.79% 60	380	5.02
Fire Stations / Equipment	26.53% 104	12.24% 48	9.95% 39	7.65% 30	5.36% 21	5.61% 22	9.18% 36	8.16% 32	5.36% 21	6.38% 25	3.57% 14	392	7.47
Health Facilities	5.48% 21	9.40% 36	10.44% 40	9.66% 37	7.05% 27	8.88% 34	6.53% 25	9.92% 38	12.53% 48	12.27% 47	7.83% 30	383	5.70
Parks and Recreation... Facilities	13.11% 51	13.62% 53	13.11% 51	11.05% 43	6.94% 27	6.17% 24	5.91% 23	4.37% 17	9.77% 38	10.03% 39	5.91% 23	389	6.75
Facilities for Special Needs Populations	4.91% 19	5.94% 23	8.01% 31	6.20% 24	9.82% 38	9.30% 36	8.79% 34	10.59% 41	9.82% 38	13.44% 52	13.18% 51	387	5.16
Libraries	10.97% 43	14.03% 55	9.95% 39	8.67% 34	6.12% 24	6.89% 27	4.85% 19	5.61% 22	3.57% 14	8.93% 35	20.41% 80	392	6.00

Q5 Rank the highest priority needs of your community or clients in regards to PUBLIC INFRASTRUCTURE, where 1 is the highest priority/need and 6 is the lowest priority/need.

Answered: 401 Skipped: 13



	1	2	3	4	5	6	TOTAL	SCORE
Street Improvements (repaving, curbs and gutters)	48.10% 190	22.78% 90	14.18% 56	7.09% 28	5.82% 23	2.03% 8	395	4.94
Sidewalks (paving, widening)	11.03% 43	29.49% 115	22.56% 88	22.56% 88	10.51% 41	3.85% 15	390	3.96
Water / Sewer Improvements	19.69% 77	19.69% 77	27.37% 107	19.69% 77	10.23% 40	3.32% 13	391	4.09
Flood Drainage Improvements	4.37% 17	13.37% 52	15.42% 60	26.48% 103	27.51% 107	12.85% 50	389	3.02
Parking Facilities	7.71% 30	5.66% 22	6.94% 27	12.60% 49	30.59% 119	36.50% 142	389	2.38
Tree Planting /Aesthetic Amenities	10.66% 42	9.64% 38	13.71% 54	10.91% 43	14.97% 59	40.10% 158	394	2.70

NA-50 Non-Housing Community Development Needs - 91.415, 91.215 (f)

Describe the jurisdiction's need for Public Facilities:

The jurisdiction has completed several eligible neighborhood park improvements using CDBG and other City funding in the last few years to preserve the aging neighborhoods throughout Orem. Because of the success of these improvements and other parks in great need of updating, the City plans to continue to target CDBG funding for additional parks projects over the next few years. The City will then look at other projects that meet community priorities such as fire stations, the senior center, and/or the library. The jurisdiction will also continue to partner with the other entitlements to provide funding for the capital needs of our public service organization partners with emphasis given to providers that are working with people with disabilities or victims of abuse.

How were these needs determined?

These needs were determined through the Community Needs Survey conducted in preparation for this Consolidated Plan. The Public Works Department also maintains records of possible park projects and keeps CDBG staff informed on park improvement needs in eligible neighborhoods. CDBG staff also has looked at usage numbers and crime and nuisance data for parks that have recently been improved by City CDBG funding and have sent out specific neighborhood surveys to help determine future project priorities.

Describe the jurisdiction's need for Public Improvements:

Public improvement priorities include street, sidewalk, and water/sewer projects. The CDBG staff will work with the Public Works Department to determine what types of these projects are needed in LMI neighborhoods in Orem and will work to fund those projects as funding is available.

How were these needs determined?

These needs were determined through the Community Needs Survey conducted in preparation for this Consolidated Plan and the discussion with the Mayor and City Council. The Public Works Department also maintains records of possible projects and keeps the CDBG staff informed on what project needs that have in the eligible neighborhoods.

Describe the jurisdiction's need for Public Services:

With a growing population and changing demographics, there is great need for many types of public services programs to serve residents of Orem. Based on the survey data and other information, however, the greatest needs are for housing services, mental health services, services for special needs populations and survivors of abuse, and education.

How were these needs determined?

These needs were determined through the Community Needs Survey conducted in preparation for this Consolidated Plan and the facilitated discussion with local service providers.

MA-05 Overview

Housing Market Analysis Overview:

In conjunction with the Housing Needs Assessment, the Analysis of Impediments, the Market Analysis, and Orem's Moderate Housing Study, the Housing Market Analysis provides the basis for the Consolidated Plan and the affordable housing programs and projects to be administered.

Overview –

Until recently, the Utah housing market provided more new housing units than new households--in other words, the supply of housing kept up with the demand. Since 2011, this has not been the case, however. The reasons for this are varied, but chief among them are land constraints, restrictive zoning ordinances, and rising construction costs. While these are national trends, Utah has been disproportionately impacted due to our larger than average families and our high rate of population growth.

Compared to the County average, households in Orem making \$49,999 or less (roughly 80% of the household area median income) are more likely to find housing that does not exceed 30% of their income. In Orem, 34.4% of households who earn less than \$49,999 income can find affordable housing, compared to 33.0% for the State and 29.7% for Utah County. While Orem has more affordable housing than many cities in Utah County, there is still a need for additional moderate-income housing units. According to the data, 19.8% of Orem households earn \$34,999 or less (roughly 50% of the household median income) and have housing costs greater than 30%. This represents roughly 5,284 households and an estimated 18,500 Orem residents.

Currently, there is little remaining undeveloped land in Orem, whereas other parts of Utah County--particularly the northern and southern parts--have large tracts of undeveloped land that are currently experiencing significant new growth.

Orem added 1,747 single family units and 4,906 multifamily units from 2000 to 2018. This accounts for 8.8% of the units assumed to have been added by Utah County. In Orem, some have made the claim that the City is taking too much growth from the rest of the County. This data demonstrates otherwise. While Orem represents 16.3% of the County's population (100,181 of 613,211 in 2018), it has only added 8.8% of the new housing stock since the year 2000 (when Orem made up 22.9% of the County's population).

Low vacancy rates, a high student population, and rapid population growth contribute to the ever-increasing demand for safe, clean rental units; however, this demand continues to push rentals higher.

Strong economic growth and a young, highly educated workforce combine to bring good jobs to the areas; however, this young workforce earns lower-than-hoped-for income, making rising rental rates more difficult to pay.

Current levels of public housing assistance is inadequate to meet the demand in the City of Orem and Utah County as a whole; more than 12,400 renter households in Utah County are living with very low or extremely low incomes and receive no housing assistance from public sources.

By 2024, an additional 11,000 renter-occupied units and 11,000 owner-occupied units are needed in Utah County. New homes priced below the most-recent 12-month median price of \$326,000 are most needed in order to ease the burden of moderate-income households.

2024 Projections for Population by Tenure: Orem

	2009	2016	2017	Annual Growth Rate (Slope)	2024 Projection	Difference between 2017 and 2024
Total Population: (ACS Table B01003)	92,413	93,220	94,420	600	97,233	2,813
Total Population in occupied housing units (ACS Table B25008)	92,071	90,928	92,270	304	92,572	302
Total Population in owner-occupied housing (ACS Table B25008)	61,938	57,466	57,514	-433	53,289	-4,225
Total Population in renter-occupied housing (ACS Table B25008)	30,133	33,462	34,756	737	39,283	4,527

Table 139: 2024 Projections for Population by Tenure: Orem; Source: Housing and Community Development Division, Utah Department of Workforce Services

2024 Projections for Supply of Housing Units by Structure Type: Orem

	2009	2016	2017	Annual Growth Rate (Slope)	2024 Projection	Difference between 2017 and 2024
Total Housing Units (ACS Table B25001)	26,959	28,178	29,134	174	29,558	424
Total occupied units (ACS Table B25032)	25,943	26,620	27,518	87	27,337	-181
Owner-occupied structures (ACS Table B25032)	16,713	15,973	16,200	-120	14,963	-1,237
1 unit, detached	14,171	13,382	13,584	-114	12,318	-1,266
1 unit, attached	1,118	1,258	1,306	19	1,513	207
2 units	137	267	271	21	439	168
3 or 4 units	166	291	222	6	293	71
5 to 9 units	343	187	205	-26	-24	-229
10 to 19 units	213	188	190	-8	158	-32
20 to 49 units	42	59	57	-1	45	-12
50 or more units	54	0	13	-5	-40	-53
Mobile homes	469	341	352	-12	260	-92
Boat, RV, van, etc.	0	0	0	0	0	0
Renter-occupied structures (ACS Table B25032)	9,230	10,647	11,318	207	12,374	1,056
1 unit, detached	2,449	2,351	2,425	-18	2,274	-151
1 unit, attached	677	1,237	1,307	78	1,781	474
2 units	837	948	959	11	1,041	82
3 or 4 units	2,113	2,257	2,452	13	2,348	-104
5 to 9 units	562	1,053	1,026	68	1,495	469
10 to 19 units	909	1,580	1,699	87	2,424	725
20 to 49 units	628	605	691	3	672	-19
50 or more units	967	441	595	-43	129	-466
Mobile homes	88	175	164	6	212	48
Boat, RV, van, etc.	0	0	0	0	0	0

Table 140: 2024 Projections for Supply of Housing Units by Structure Type: Orem; Source: Housing and Community Development Division, Utah Department of Workforce Services

2024 Projections for Housing Occupancy: Orem

	2009	2016	2017	Annual Growth Rate (Slope)	2024 Projection	Difference between 2017 and 2024
Total households in occupied housing units (ACS Table B25003)	25,943	26,620	27,518	87	27,337	-181
Total households in owner-occupied housing (ACS Table B25003)	16,713	15,973	16,200	-120	14,963	-1,237
With a Mortgage (ACS Table B25081)	11,866	10,871	10,818	-205	9,270	-1,548
Without a Mortgage (ACS Table B25081)	4,847	5,102	5,382	85	5,693	311
Total households in renter-occupied housing (ACS Table B25003)	9,230	10,647	11,318	207	12,374	1,056

Table 141: 2024 Projections for Housing Occupancy: Orem; Source: Housing and Community Development Division, Utah Department of Workforce Services

2024 Projections for Housing Vacancy: Orem

	2009	2016	2017	Annual Growth Rate (Slope)	2024 Projection	Difference between 2017 and 2024
Total vacant units (ACS Table B25004)	1,016	1,558	1,616	87	2,220	604
For rent (ACS Table B25004)	494	561	610	14	700	90
Rented, not occupied (ACS Table B25004)	0	99	90	13	196	106
For sale only (ACS Table B25004)	186	323	295	20	464	169
Sold, not occupied (ACS Table B25004)	140	39	39	-10	-65	-104
For seasonal, recreational, or occasional use (ACS Table B25004)	160	214	186	10	250	64
For migrant workers (ACS Table B25004)	0	0	0	0	0	0
Other vacant (ACS Table B25004)	36	322	396	39	676	280

Table 142: 2024 Projections for Housing Vacancy: Orem; Source: Housing and Community Development Division, Utah Department of Workforce Services

2024 Projections for Annual Vacancy Rates: Orem

	2009	2016	2017	2024 Projection
Total Vacancy Rate	3.6%	5.2%	5.3%	7.0%
Homeowner Vacancy Rate	1.1%	2.0%	1.8%	3.0%
Rental Vacancy Rate	5.1%	5.0%	5.1%	5.4%

Table 143: 2024 Projections for Annual Vacancy Rates: Orem; Source: Housing and Community Development Division, Utah Department of Workforce Services

2024 Projections for Average Housing Cost Burden Ratio: Orem

	2009	2016	2017	2024 Projection
Ratio of the municipality's median rent to the median RENTER household income in the municipality	25.8%	27.1%	26.8%	28.9%
Ratio of the municipality's median mortgage costs to median OWNER household income in the municipality	23.6%	22.1%	21.9%	20.6%

Table 144: 2024 Projections for Average Housing Cost Burden Ratio: Orem; Source: Housing and Community Development Division, Utah Department of Workforce Services

2024 Projections for Approximate Housing Cost Burden Ratio at HUD's 80%, 50%, and 30% Income Limits based on a 4-Person Family Household: Orem

	2009	2016	2017	2024 Projection
Ratio of median rent in the municipality to 100% of the median income of a family of 4 in the county	13.0%	14.2%	14.0%	15.7%
Ratio of median rent in the municipality to 80% of the median income of a family of 4 in the county	16.2%	17.8%	17.5%	19.6%
Ratio of median rent in the municipality to 50% of the median income of a family of 4 in the county	26.0%	28.4%	28.1%	31.4%
Ratio of median rent in the municipality to 30% of the median income of a family of 4 in the county	43.3%	47.4%	46.8%	52.3%

Table 145: 2024 Projections for Approximate Housing Cost Burden Ratio at HUD's 80%, 50%, and 30% Income Limits based on a 4-Person Family Household: Orem; Source: Housing and Community Development Division, Utah Department of Workforce Services

MA-45 Non-Housing Community Development Assets - 91.410, 91.210(f)

Introduction

Economic Development Market Analysis

Business Activity

Business by Sector	Number of Workers	Number of Jobs	Share of Workers %	Share of Jobs %	Jobs less workers %
Agriculture, Mining, Oil & Gas Extraction	229	57	1	0	0
Arts, Entertainment, Accommodations	3,604	3,864	10	10	0
Construction	3,165	1,772	9	5	-4
Education and Health Care Services	6,783	6,035	19	16	-3
Finance, Insurance, and Real Estate	1,799	2,058	5	5	0
Information	1,929	1,312	5	3	-2
Manufacturing	3,153	3,745	9	10	1
Other Services	1,000	1,179	3	3	0
Professional, Scientific, Management Services	3,767	4,106	11	11	0
Public Administration	0	0	0	0	0
Retail Trade	4,968	6,921	14	18	4
Transportation and Warehousing	748	502	2	1	-1
Wholesale Trade	1,418	1,613	4	4	0
Total	32,563	33,164	--	--	--

Table 3 - Business Activity

Data 2011-2015 ACS (Workers), 2015 Longitudinal Employer-Household Dynamics

Source: (Jobs)

Labor Force

Total Population in the Civilian Labor Force	44,320
Civilian Employed Population 16 years and over	41,570
Unemployment Rate	6.19
Unemployment Rate for Ages 16-24	17.53
Unemployment Rate for Ages 25-65	3.89

Table 4 - Labor Force

Data 2011-2015 ACS
Source:

Occupations by Sector		Number of People
Management, business and financial	10,830	
Farming, fisheries and forestry occupations	2,495	
Service	4,015	
Sales and office	11,705	
Construction, extraction, maintenance and repair	3,090	
Production, transportation and material moving	2,165	

Table 5 – Occupations by Sector

Data 2011-2015 ACS
Source:

Travel Time

Travel Time	Number	Percentage
< 30 Minutes	32,755	85%
30-59 Minutes	4,830	12%
60 or More Minutes	1,155	3%
Total	38,740	100%

Table 6 - Travel Time

Data 2011-2015 ACS
Source:

Education:

Educational Attainment by Employment Status (Population 16 and Older)

Educational Attainment	In Labor Force		Not in Labor Force
	Civilian Employed	Unemployed	
Less than high school graduate	2,180	135	1,225
High school graduate (includes equivalency)	4,395	270	1,645

Educational Attainment	In Labor Force		Not in Labor Force
	Civilian Employed	Unemployed	
Some college or Associate's degree	10,910	640	4,315
Bachelor's degree or higher	10,495	500	2,880

Table 7 - Educational Attainment by Employment Status

Data 2011-2015 ACS

Source:

Educational Attainment by Age

	Age				
	18-24 yrs	25-34 yrs	35-44 yrs	45-65 yrs	65+ yrs
Less than 9th grade	120	240	475	635	205
9th to 12th grade, no diploma	1,535	770	675	750	335
High school graduate, GED, or alternative	3,825	2,525	1,720	2,070	1,350
Some college, no degree	7,855	4,910	2,085	4,180	2,120
Associate's degree	1,855	1,955	1,030	1,710	660
Bachelor's degree	1,035	4,070	2,330	3,610	1,665
Graduate or professional degree	20	595	1,005	2,265	1,560

Table 8 - Educational Attainment by Age

Data 2011-2015 ACS

Source:

Educational Attainment – Median Earnings in the Past 12 Months

Educational Attainment	Median Earnings in the Past 12 Months
Less than high school graduate	21,404
High school graduate (includes equivalency)	25,072
Some college or Associate's degree	26,143
Bachelor's degree	40,369
Graduate or professional degree	66,513

Table 9 – Median Earnings in the Past 12 Months

Data 2011-2015 ACS

Source:

Based on the Business Activity table above, what are the major employment sectors within your jurisdiction?

The City of Orem is home to the largest university in the State of Utah (Utah Valley University) and is the second largest city in the Alpine School District. The largest employers are Utah Valley University and the Alpine School District. Orem is also known as the retail hub of Utah County, has some large and growing business and tech centers, and has a good manufacturing presence with some of the bigger manufacturing companies in Utah County.

Describe the workforce and infrastructure needs of the business community

Affordable and available housing is a growing need for Orem's workforce. People want to live where they work and without available housing many have to look to different communities in order find reasonable housing. Transportation is a big factor for businesses to grow. While public transportation has gotten better in the last five years with the new Bus Rapid Transit, more public transportation options are needed to meet the growing demand. Additionally, with population growth and the increasing student population at Utah Valley University, roads and traffic flow need be improved tremendously to meet the needs of local business and the workforce. Orem is also challenged by its lack of quality office space, especially Class A space, lack of vacant land, and its strip-mall, rundown appearance along State Street.

Describe any major changes that may have an economic impact, such as planned local or regional public or private sector investments or initiatives that have affected or may affect job and business growth opportunities during the planning period. Describe any needs for workforce development, business support or infrastructure these changes may create.

The Woodbury Corporation is still in the process of completing its University Place project. Once completed, the 700,000 square feet of Class A office space will provide space for 2,500 jobs to relocate or grow within the community. Additionally, Canyon Park Tech Center — a unique 85-acre 14-building 924,634 SF office campus in the northeast part of Orem was updated and is attracting emerging tech companies to the City. Furthermore, the LDS Church recently announced that they would be building a new temple in the southwest part of the City. The new temple will most likely bring more business and jobs to area. Moreover, the newly adopted State Street master plan will create a dynamic and incremental framework to guide future growth throughout the State Street Corridor resulting in economic development initiatives, transportation solutions, and enhanced community image and identity. This initiative will also attract businesses to Orem in the future.

How do the skills and education of the current workforce correspond to employment opportunities in the jurisdiction?

The City of Orem is fortunate to have two major universities within five miles of the community (Utah Valley University and Brigham Young University). These universities provide one of the

most attractive and skilled workforces in the entire nation. Both schools continue to turn out people that are prepared for some of the high-tech and other good paying jobs in the area. Additionally, Utah Valley University has a large trade/vocational arm of their university that trains people for jobs in the manufacturing/construction industries.

Describe any current workforce training initiatives, including those supported by Workforce Investment Boards, community colleges and other organizations. Describe how these efforts will support the jurisdiction's Consolidated Plan.

The City of Orem is working to bring and retain high-paying and technical industry jobs in the community. Many of these tech companies are struggling to find enough qualified and skilled applicants to fill open positions. Because of this, some of the larger companies are investing their money into programs to help get students and others interested in the fields of science, technology, engineering, and mathematics. STEM Education programs are even being implemented in grade schools. This initiatives help not only bring and retain businesses in our community but can also assist some LMI families, students, and children with education and good paying job opportunities helping them to better their financial futures.

Does your jurisdiction participate in a Comprehensive Economic Development Strategy (CEDS)? The City Orem has its own City of Orem Economic Development Strategic Plan and participates regionally on a CEDS plan with Mountainland Association of Governments.

If so, what economic development initiatives are you undertaking that may be coordinated with the Consolidated Plan? If not, describe other local/regional plans or initiatives that impact economic growth.

Orem's City Economic Development Division is working on some strategic goals that may be coordinated with the Consolidated Plan. These goals include maintaining Orem as a retail hub and helping to make the City the employee hub in Utah County. CDBG funding could be used to help with these economic initiatives through job creation and expansion, investing in infrastructure and renovation, and helping new or struggling businesses with grants or loans. Additionally, by increasing affordable housing opportunities, preserving housing stock, and revitalizing neighborhoods, the City will be able to help businesses better recruit and retain employees in the future.

Discussion

With continued investment in transportation, a new vision along the State Street corridor, the new Orem LDS Temple, private investment into office space and manufacturing facilities, an educated workforce, and a growing university, the City of Orem continues to be well positioned for economic development growth now and in the future.

MA-50 Needs and Market Analysis Discussion

Are there areas where households with multiple housing problems are concentrated? (include a definition of "concentration")

The City has identified six neighborhoods that meet the CDBG eligibility requirements. These neighborhoods are high rental and lower-income areas. Because of this, they are more likely to struggle with multiple housing issues.

Are there any areas in the jurisdiction where racial or ethnic minorities or low-income families are concentrated? (Include a definition of "concentration")

Yes. The six identified CDBG eligible neighborhoods have a high concentration of low-income and minority families. 51 percent or more of the residents in these neighborhoods make less than 80 percent of the Area Median Income. They all have high concentrations of minority families as well. Many of the same six neighborhoods have minority populations over 30 percent.

What are the characteristics of the market in these areas/neighborhoods?

These aging neighborhoods have several World War II era cottages that are full of character. Many of the homes are fully bricked and have covered front porches. Several also have large, mature, and fenced in yards. The homes make great homes for young families, seniors, and investors. The homes are close to shopping, schools, and public transportation.

Are there any community assets in these areas/neighborhoods?

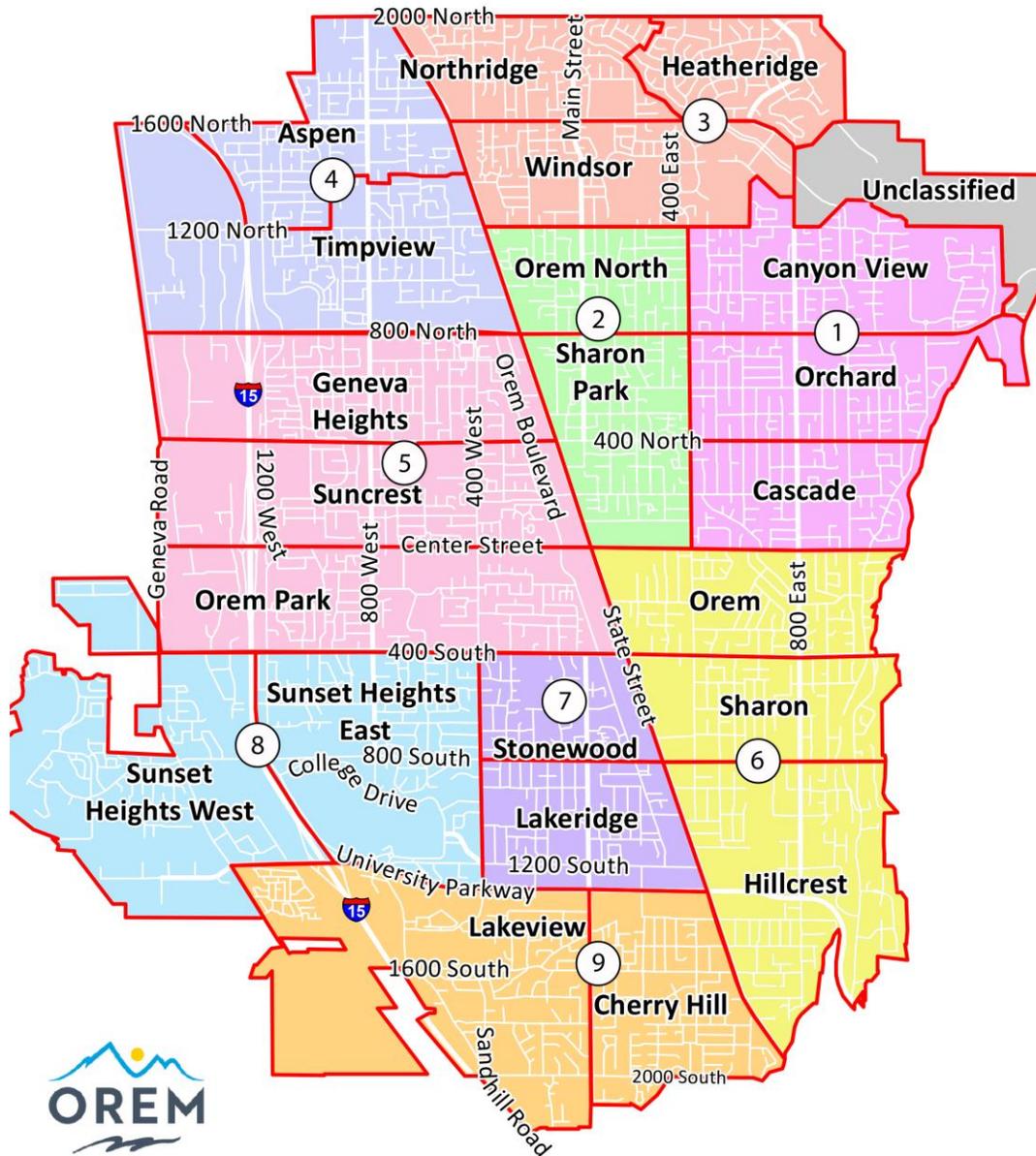
Four of the areas have elementary schools with principals that not only care about their students and families but also care about the community as a whole. There is also four small parks within the six neighborhoods. Two of the four parks have been newly renovated with the other two on the schedule for renovation. One of the parks has the only futsal courts in the entire county.

Are there other strategic opportunities in any of these areas?

These homes in these neighborhoods are great starter homes for young families. By providing down payment assistance and rehabilitation funding, the City can encourage homeownership in these neighborhoods. Many of these homes also have basements that can be turned into accessory apartments helping to provide additional housing in the community and extra income for families. Several homes are also on larger lots. Potentially an additional home could be built on the property with a zone change or the existing home (depending on condition) could be torn down and replaced with two homes or a duplex/twin home creating additional housing opportunities as well.

Orem Neighborhoods

Neighborhood Plan Groups



Defining Areas Allowed for CDBG Use – Code Enforcement

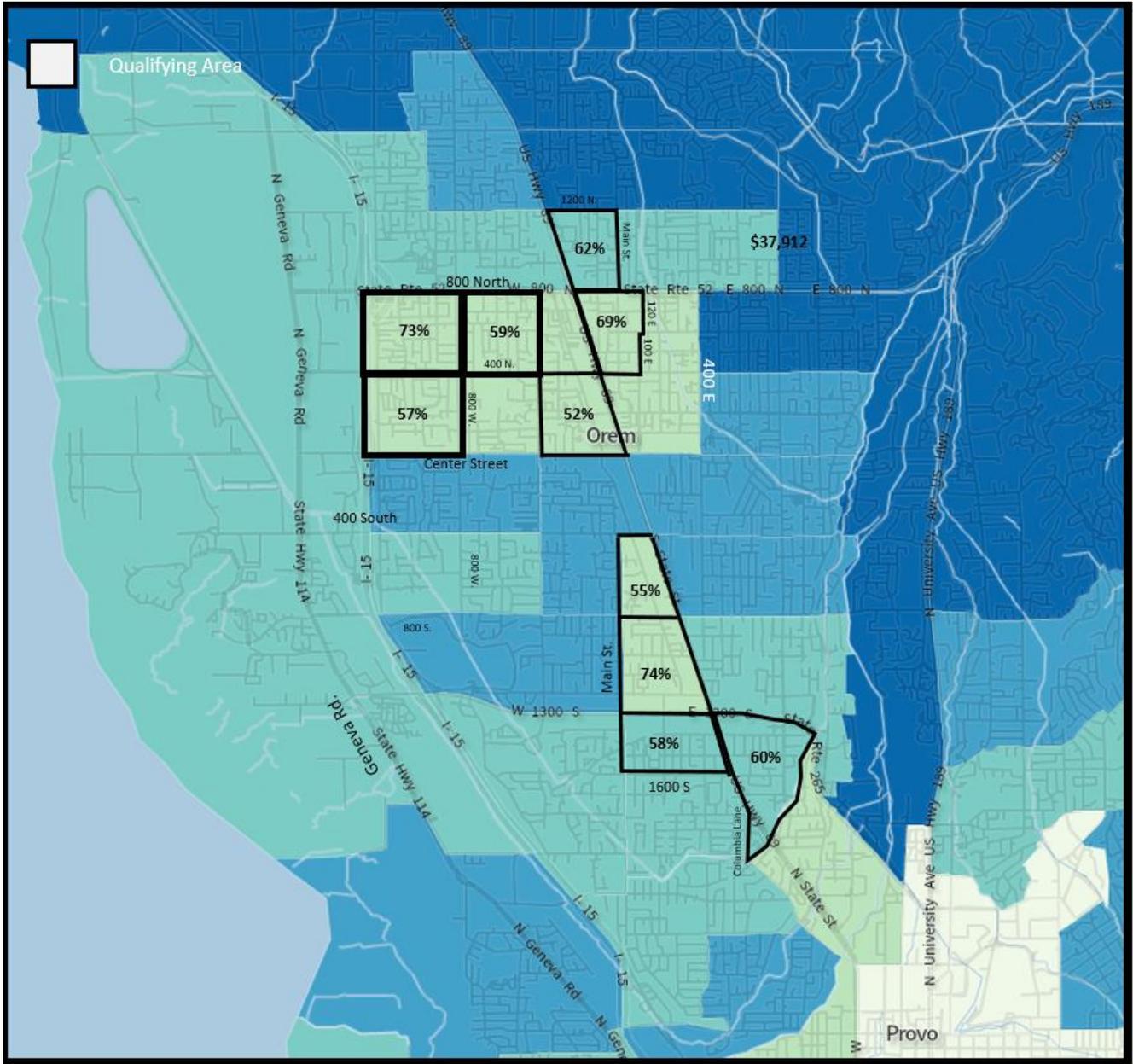
Per CPD - Notice 14-016, code enforcement activities may meet the national objective of benefit to low and moderate income persons on an area basis under § 570.208(a)(1) (for Entitlements) or § 570.483(b)(1) (for states) when carried out in deteriorated or deteriorating areas and when carried out in conjunction with public or private improvements, rehabilitation, or services that may be expected to arrest the deterioration of the area. This national objective may be met when code enforcement inspections are conducted on single or multifamily housing units, commercial buildings, and other publicly or privately-owned buildings. The building or facility being inspected must be located in a primarily residential area where a minimum of 51 percent of the residents in those areas are low- and moderate-income.

Utilizing the data provided by CPD’s 2018 Updated LMISD, the following tracts/blocks qualify as low to moderate-income neighborhoods and deteriorated/deteriorating according to Orem’s definition. This chart will be updated as new data becomes available through HUD.

CDBG-Funded Code Enforcement Areas

Tract	Block	LMI Households
7.03	1	61.9%
8.01	1	73.2%
8.01	3	58.9%
8.02	1	56.8%
8.02	3	52.2%
9.01	1	68.8%
11.08	1	55.1%
11.08	2	74.3%
12.02	1	58.2%
13	3	60.3%

This data has resulted in a map showing the following neighborhoods which qualify for eligible code enforcement activities utilizing CDBG Funds.



**MA-60 Broadband Needs of Housing occupied by Low- and Moderate-Income Households
- 91.210(a)(4), 91.310(a)(2)**

Describe the need for broadband wiring and connections for households, including low- and moderate-income households and neighborhoods.

In the City of Orem, broadband use is more common than not. Currently, 86.3 percent of Orem households have a broadband subscription. There are some lower subscription rates in two of the LMI neighborhoods in Orem but even then the subscriptions never fall below the 42 percent like in some of the surrounding.

Broadband service is a high priority for the City of Orem. It is difficult to navigate day to day activities without online. Because of this, Orem invested in UTOPIA (Utah Telecommunication Open Infrastructure Agency). UTOPIA is a state-of-the-art fiber optic network owned by its member communities and built to benefit residents and businesses. UTOPIA's fiber optic infrastructure carries information at the speed of light. UTOPIA owns and manages the infrastructure, but lease the lines to private Internet Service Providers (ISPs) who then deliver services to subscribers. UTOPIA is available to about 65 percent of Orem households with a total built out planned by the fourth quarter of 2022.

Additionally, to better address the needs of LMI families in Orem and other local areas, Comcast announced in August of 2019 that that area would be included in the Internet Essentials program. Now anyone in Orem who receives any form of government assistance is eligible for broadband connectivity for less than \$10.00 per month. Orem will continue to make residents aware of this opportunity and add it to its neighborhood revitalization brochure.

Describe the need for increased competition by having more than one broadband Internet service provider serve the jurisdiction.

Increased competition by having more than one broadband Internet service is important in the jurisdiction. Competition increases choices, keeps prices competitive, and maintains good service, which, in return, helps to benefit all households in Orem.

Households with Broadband Subscription

	Percent of Households with Broadband Subscription
State	83.4%
Utah County	85.2%
Alpine	91.5%
American Fork	85.7%
Benjamin	90.6%
Cedar Fort	75.2%
Cedar Hills	93.4%
Eagle Mountain	91.8%
Elk Ridge	92.5%
Fairfield	91.8%
Genola	73.6%
Goshen	72.9%
Highland	96.3%
Lehi	91.9%
Lindon	92.1%
Mapleton	92.3%
Orem	86.3%
Payson	80.6%
Pleasant Grove	85.6%
Provo	73.3%
Salem	89.8%
Santaquin	86.2%
Saratoga Springs	95.6%
Spanish Fork	89.7%
Springville	85.4%
Vineyard	79.3%
Woodland Hills	93.9%

Figure 44: Households with Broadband Subscription; Source: U.S. Census Bureau, ACS 2017, Table B28003

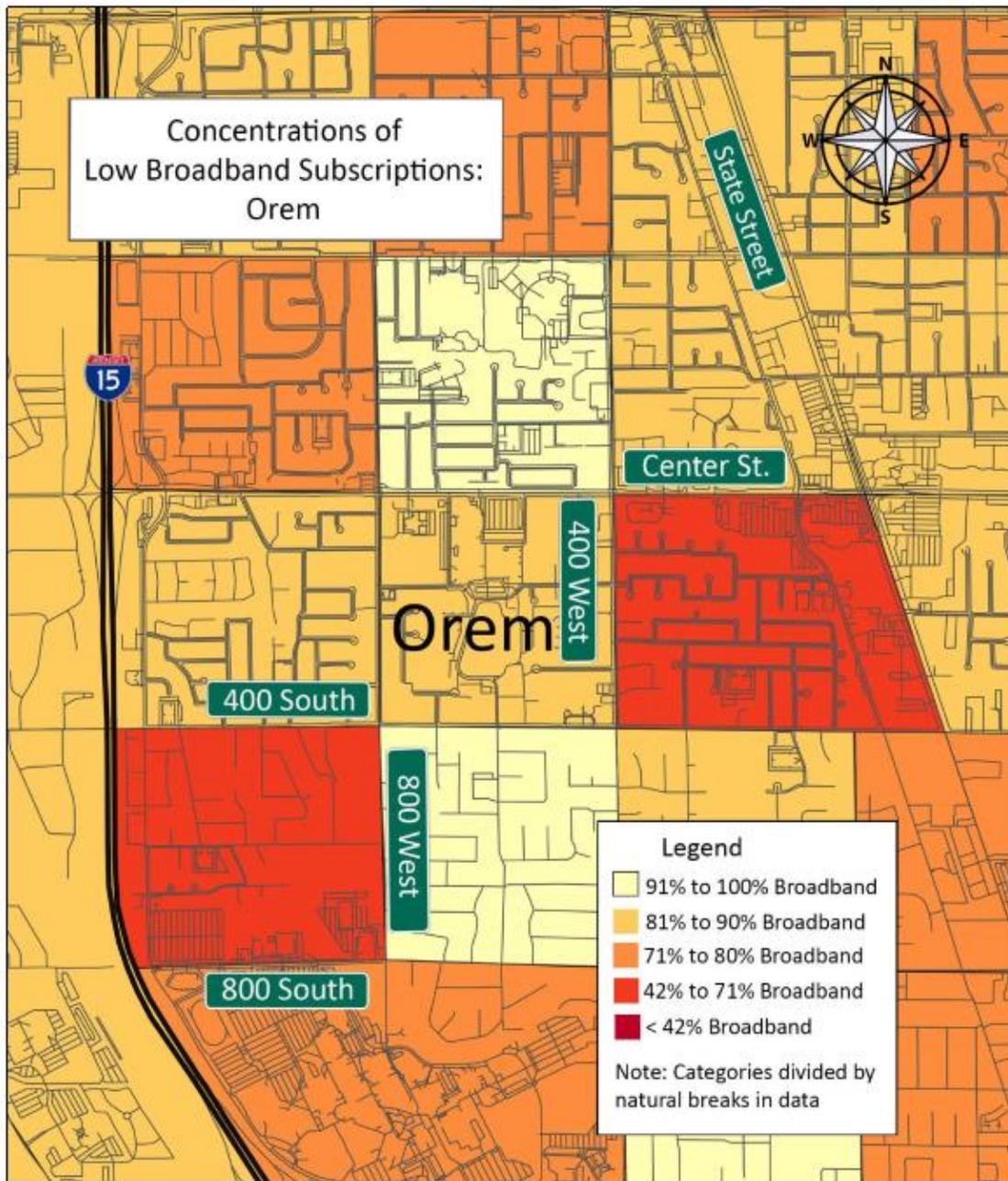


Figure 49: Percent Households with Broadband Subscriptions: Orem; Source: U.S. Census Bureau, ACS 2017, Table B28003

MA-65 Hazard Mitigation - 91.210(a)(5), 91.310(a)(3)

Describe the jurisdiction's increased natural hazard risks associated with climate change.

Natural disasters and increased risks such as wildfires, increased air pollution, decreased snowpack (resulting in low water levels), and poor personal health are attributed, to one degree or another, to climate change in Utah County.

Describe the vulnerability to these risks of housing occupied by low- and moderate-income households based on an analysis of data, findings, and methods.

According to a report by the Utah Department of Health, community design plays a key role in mitigating health hazard risks due to climate change. “The design and layout of Utah’s cities and neighborhoods has a substantial effect on the health of all Utahns. Urban sprawl, inadequate public transportation and energy inefficient buildings not only affect human health but also have a distinct impact on climate change through the generation of greenhouse gas emissions,” the report states. It urges policy makers to design communities that reduce the risks of poor health due to climate-change factors, explaining that “sustainable building materials and architectural designs that promote energy efficiency help reduce greenhouse gas emissions in the building sector. Additionally, electricity used for water, heating, cooling and lighting produce substantial amounts of carbon dioxide emissions. Engaging in efficient practices when using electricity for these purposes as well as utilizing energy efficient appliances can also help reduce carbon dioxide emissions among the building sector.”

The Utah Rivers Council reports that Utah is one of the seven least-prepared states for the effects of climate change on the area’s watersheds. “Over 80% of the Wasatch Front’s water comes from snowmelt runoff,” according to a report issued by the Council. “Increasing air temperatures will result in more rain and less snow. This, in turn, threatens our snowpack, which will have massive consequences on our ecosystems and economy. Climate models indicate there may be a 5-15% increase in precipitation levels in Northern Utah, but rising temperatures mean this will occur more frequently as rain—leading to less snow accumulation and an earlier snowmelt. Because the snowpack is instrumental in holding water and preventing loss through runoff, less total snow and earlier snow melting could lead to droughts and shortages.”

In 2018, the Pole Creek and Bald Mountain fires in portions of southern Utah County ultimately burned 120,851 acres. More than 6,000 residents were evacuated from their homes, and scores of businesses were negatively affected. The report and follow-up interviews indicate droughts, precipitation, high winds, and fire management systems and protocols contributed to the out-of-control devastation.

Most Utah County affordable homes are in areas where large forest fires would have minimal impact.

However, some are in areas where smaller wildfires due to climate change or other events could severely effect housing. In July 2016, a wildfire in Tooele County destroyed 11 homes in a moderate- to low-income neighborhood. In 2018, nearly 500 homes and other structures, trailers, and vehicles, were destroyed in the Dollar Ridge Fire in Duchesne County.

While wildfires due to climate change present a risk, earthquakes due to climate change are also a possibility. According to one expert, “An earthquake fault that is ready to go is like a coiled spring – all that is needed is the pressure of a handshake.” The Wasatch fault runs north and south, directly through Utah County; it is among the most active faults in Utah. A major earthquake would have devastating effects for the entire population in Utah County; those living with low incomes would likely suffer greater impact because of fewer resources and less influential support systems.

Strategic Plan

SP-05 Overview

Strategic Plan Overview

SP-10 Geographic Priorities - 91.415, 91.215(a)(1)

Geographic Area

Table 10 - Geographic Priority Areas

General Allocation Priorities

Describe the basis for allocating investments geographically within the state

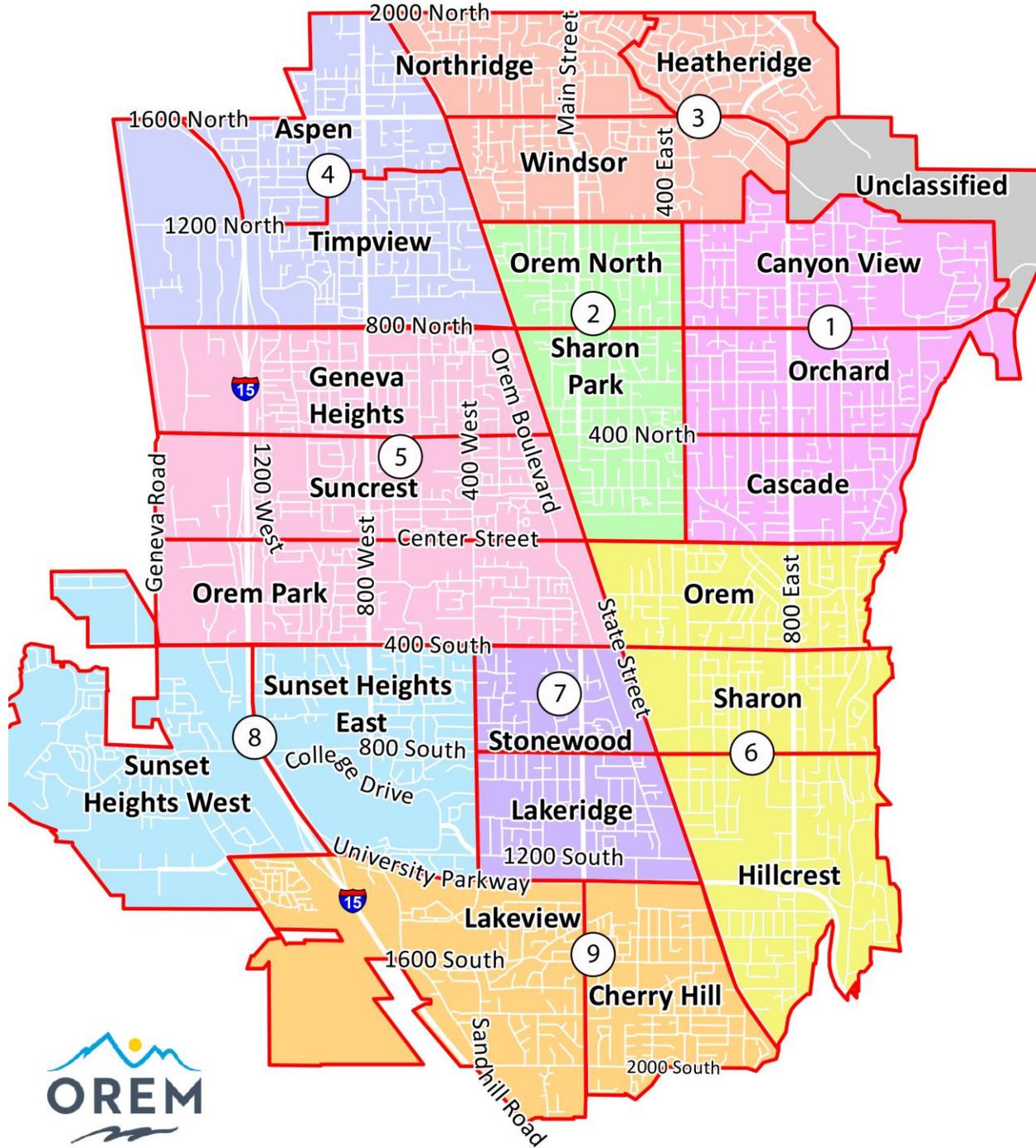
Orem is the second largest city in Utah County, the retail hub for the County, and continues to house many technology and manufacturing companies. The City has a well-balanced economy, anchored by retail, education, health, art and theater, and social services. Residents enjoy a nice quality of life while employers benefit from a skilled workforce. Orem continues to play a relevant part in the employment, housing, and retail offered in Utah County.

The City is divided into nine neighborhood districts with plans to have each district represented on the new Orem Neighborhood's Commission. The City is also bisected by State Street (Highway 89). The population is spread throughout all nine neighborhood districts with the bulk of multi-family and high density development along the major corridors or near Utah Valley University.

The City does not allocate public service funding on a geographic basis. The funds are instead allocated to organizations that provide LMI individuals and families living in Orem with supportive services. The City also provides rehabilitation funding throughout the city to LMI homeowners in need. Geographically speaking, code enforcement and public improvements and facilities funding is allocated geographically and are used for projects and enforcement in eligible neighborhoods.

Orem Neighborhoods

Neighborhood Plan Groups



SP-25 Priority Needs - 91.415, 91.215(a)(2)

Priority Needs

Table 11 – Priority Needs Summary

Narrative (Optional)

SP-35 Anticipated Resources - 91.420(b), 91.215(a)(4), 91.220(c)(1,2)

Introduction

During the five year plan period, the City expects to receive approximately \$700,000 million annually in CDBG funding, for a total of \$3.5 million. CDBG funding is used for public services, housing activities, infrastructure improvements, economic development, neighborhood preservation, and administrative and planning costs. The City funds public service organizations with the expectation that the agencies will be able to leverage the City's contribution to receive other funding from additional public and private sources. The City also leverages federal funding to gain additional public and private funding for infrastructure improvements in other neighborhoods.

Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	HUD	Admin & Planning Public Services Infrastructure Development Economic Development Land Acquisition Public Improvements Home Rehabilitation Neighborhood Preservation	\$700,335	\$12,000	\$114,000	\$826,355	\$2,800,000	The City currently has another \$347,000 in CDBG allocated for parks projects in CDBG eligible neighborhoods. Due to delays in construction, these parks projects will be completed during the summer of 2020.

Table 12 - Anticipated Resources

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

Federal funds dedicated to public service organizations are often used to help the organizations to solicit additional funding from other public and private sources. The local public services organizations easily satisfy match requirements using other funding. Without

other sources these agencies would not be able to continue with CDBG funded projects and programs. The need for services is too great in our community for CDBG to fully fund any project or program.

The City of Orem also utilizes additional resources to carry out community driven projects in our community. As an example, recently, the City worked with a local Head Start preschool to secure a Head Start grant to help expand and improve a park parking lot in one of the eligible neighborhoods. The preschool shares the parking lot with park patrons.

If appropriate, describe publically owned land or property located within the state that may be used to address the needs identified in the plan

The City owns a home with some additional property across from the SCERA Theater in Central Orem. The plan is to work with a local non-profit housing developer to build a small pocket type neighborhood project providing affordable housing opportunities for four to six LMI community families during the five year plan period.

Discussion

The City of Orem continues to look for funding and resources to help the municipality's CDBG funding to go further, be more impactful, and make a bigger difference in the community.

SP-40 Institutional Delivery Structure - 91.415, 91.215(k)

Explain the institutional structure through which the jurisdiction will carry out its consolidated plan including private industry, non-profit organizations, and public institutions.

Responsible Entity	Responsible Entity Type	Role	Geographic Area Served
City of Orem	Government	Planning	Jurisdiction
City of Provo	Government	Planning	Jurisdiction
Utah County	Government	Planning	Jurisdiction
City of Lehi	Government	Planning	Jurisdiction
Mountainland CoC	Non-Profit	Homelessness & Housing	Region
Housing Authority Utah County	PHA	Public Housing	Jurisdiction
Provo City Housing Authority	PHA	Public Housing	Jurisdiction
Self Help Homes	CHDO	Affordable Housing Ownership	Jurisdiction
Habitat for Humanity of Utah County	CHDO	Affordable Housing Ownership	Jurisdiction
Community Action Services and Food Bank	Non-Profit	Public Services	Jurisdiction

Table 13 - Institutional Delivery Structure

Assess of Strengths and Gaps in the Institutional Delivery System

The Institutional Delivery System within our community seems to be working effectively. The City of Orem and the other entities work well together and partner often to meet planning goals, maximize program delivery, and leverage funding

The largest gaps are with funding. None of the above entities are receiving adequate funding to meet the growing demand for housing or other service needs in our community.

Availability of services targeted to homeless persons and persons with HIV and mainstream services

Homelessness Prevention Services	Available in the Community	Targeted to Homeless	Targeted to People with HIV
Homelessness Prevention Services			
Counseling/Advocacy	X	X	
Legal Assistance	X		
Mortgage Assistance	X		
Rental Assistance	X	X	
Utilities Assistance	X	X	

Street Outreach Services			
Law Enforcement	X		
Mobile Clinics			
Other Street Outreach Services	X	X	
Supportive Services			
Alcohol & Drug Abuse	X	X	
Child Care	X		
Education	X	X	
Employment and Employment Training	X	X	
Healthcare	X	X	
HIV/AIDS	X		
Life Skills	X	X	
Mental Health Counseling	X	X	
Transportation	X	X	
Other			
Other			

Table 14 - Homeless Prevention Services Summary

Describe how the service delivery system including, but not limited to, the services listed above meet the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth)

Utah County and the City of Orem have relatively few homeless individuals and families compared to other areas of the State of Utah but the number continues to grow with recent changes in the homeless service delivery models in Salt Lake City and the crackdown on the Rio Grande area.

Services targeted to persons experiencing homelessness are delivered by several homeless service agencies in the County. These agencies participate in the Mountainland Continuum of Care, which coordinates service provision and standards and works on solutions to help solve homeless and housing issues in the community. The City of Orem Police Department also has a Mental Health Response Team that works with the homeless within our City. Available resources are utilized to assist homeless individuals with basic needs, supportive services, and obtaining permanent housing,

Describe the strengths and gaps of the service delivery system for special needs population and persons experiencing homelessness, including, but not limited to, the services listed above

A major service delivery strength is the community is the coordination and collaboration between service providers, government, business, and community leaders, and others. The Continuum of Care helps to coordinate services and resources for many providers. Most, if not all, service providers utilize the Homeless Management Information System (HMIS), which is

managed by the State of Utah. Through HMIS service providers are able to view other services accessed by their clients and coordinate on a client-by-client basis.

While collaboration of the organizations is working positively, many agencies that are providing service to special needs populations and persons experience homelessness still find it difficult to meet the growing demand for shelter, housing, and some supportive services (mental health counseling, addiction recovery, etc.). This is due to the lack of funding and available resources, the absence of affordable housing units in the area, and continued the NIMBY (not in my backyard) attitude of some community leaders and members.

Provide a summary of the strategy for overcoming gaps in the institutional structure and service delivery system for carrying out a strategy to address priority needs

The Mountainland Continuum of Care takes the lead to coordinate efforts among local service providers and other Continuums statewide. Continuum staff and service providers are constantly looking for innovative ways to close some of the service delivery gaps and meet the growing demands for housing and services in the community.

SP-45 Goals - 91.415, 91.215(a)(4)

Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1.	Affordable Housing	2020	2024	Affordable Housing	Orem, Utah	Affordable Housing Homelessness	CDBG: \$225,000	
2.	Public Services to Low and Moderate Income Families	2020	2024	Non-Housing Community Development	Orem, Utah	Non-Housing Community Development	CDBG: \$525,000	
3.	Public Facilities and Improvements	2020	2024	Infrastructure	CDBG Eligible Neighborhoods in Orem, Utah Citywide	Infrastructure	CDBG: \$1,000,000	
4.	Economic Development	2020	2024	Non-Housing Community Development	Orem, Utah	Non-Housing Community Development	CDBG: \$550,000	
5.	Efficient Oversight and Operations	2020	2024	Affordable Housing Public Housing Homeless Non-Homeless Special Needs Non-Housing Community Development Infrastructure	Orem, Utah	Affordable Housing Public Housing Homeless Non-Homeless Special Needs Non-Housing Community Development Infrastructure	CDBG: \$700,000	

6.	Neighborhood Preservation	2020	2024	Non-Housing Community Development	CDBG Eligible Neighborhoods in Orem, Utah	Non-Housing Community Development	CDBG: \$500,000	
----	---------------------------	------	------	-----------------------------------	---	-----------------------------------	-----------------	--

Table 15 – Goals Summary

Goal Descriptions

1	Goal Name	Affordable Housing
	Goal Description	Look for ways to partner with local organizations to help combat the affordable housing crisis plaguing the City and surrounding communities. Continue to fund and administer its Critical Home Repair and Home Rehabilitation Program helping LMI homeowners to fix critical needs and improve their homes and properties.
2	Goal Name	Public Services to Low and Moderate Income Families
	Goal Description	Allocate the allowable 15 percent of its CDBG funding to local organizations that provide critical services to LMI residents. Agencies that provide mental health counseling and agencies that serve victims of abuse will be given funding priority.
3	Goal Name	Public Facilities and Improvements
	Goal Description	Fund public infrastructure projects and improvements for public service providers and in eligible neighborhoods helping to improve the quality of life for its residents.

4	Goal Name	Economic Development
	Goal Description	Invest in facilities, activities, and services helping to increase the overall productivity of the local economy, strengthen local business, and maintain and create jobs for LMI residents. Pay off the current Section 108 Loan.
5	Goal Name	Efficient Oversight and Operations
	Goal Description	Manage the CDBG program in an efficient and effective manner. Look for ways and best practices to improve proficiency and effectiveness in order to better meet the needs of sub recipients and the community.
6	Goal Name	Neighborhood Preservation
	Goal Description	Support the residents living in CDBG eligible neighborhoods. Preserve, stop decline, and lower crime and nuisance rates in these areas through code enforcement and neighborhood revitalization activities.
7	Goal Name	Urgent Need
	Goal Description	Work to prevent, prepare for, and respond to the current coronavirus pandemic in our community and help to mitigate the impacts of COVID-19.

--	--	--

Estimate the number of extremely low-income, low-income, and moderate-income families to whom the jurisdiction will provide affordable housing as defined by HOME 91.315(b)(2) –

27-30 LMI families will be provided affordable housing opportunities through down payment assistance, inexpensive rentals, and/or affordable homeownership.

SP-65 Lead-based Paint Hazards - 91.415, 91.215(i)

Actions to address LBP hazards and increase access to housing without LBP hazards

To reduce the risk of lead-poisoning in Orem households, all potential critical home repair and home rehabilitation projects are evaluated for lead hazards, and where necessary, lead-safe work practices are employed. The critical home repair program can also be used to assist homeowners with mitigation or removal of lead hazards. The City also have a lead base paint provision in all sub-recipient and city department agreements. The City also provides information about services to sub recipients and others, including lead testing and contractors who have been trained in lead-safe practices.

How are the actions listed above integrated into housing policies and procedures?

The recently updated policies and procedures for the Critical Home Repair and Home Rehabilitation program clearly outlines the lead base paint provision and it is one of the first steps of the rehabilitation process.

All properties are subject to inspection for the minimum life and safety standards. All homes built prior to 1978 are additionally subject to meeting lead-based paint safety requirements. If warranted, lead abatement will be required to be included in the project scope of work and added to the cost.

The following is included in all sub-recipient and city department agreements.

Lead-Based Paint. Federal regulations at 24 CFR Section 570.608 issued pursuant to the Lead-Based Paint Poisoning Prevention Act (42 U.S.C. 4821 et seq.) prohibit the use of lead-based paint and establish procedures to eliminate as far as practicable the hazards due to the presence of paint which may contain lead on applicable surfaces of residential structures constructed or rehabilitated with federal assistance. For properties constructed prior to 1978, applicants for rehabilitation assistance shall be notified of the hazards of lead-based paint using the “Notification” or equivalent as issued by HUD in Notice CPD-90-03 available from the CITY’s representative upon request. Copies of the notification shall be retained for three years. The SUBRECIPIENT shall be responsible for inspecting and any required testing of any residential structure constructed prior to 1978 to be rehabilitated, modernized, or improved under this Agreement to determine whether or not a need for abatement actions exists, and to eliminate any lead-based paint hazards as required under 24 CFR Section 570.608(c).

SP-70 Anti-Poverty Strategy - 91.415, 91.215(j)

SP-70 Anti-Poverty Strategy – 91.415, 91.215(j)

1. Jurisdiction Goals, Programs and Policies for reducing the number of Poverty-Level Families

The limited incomes of many residents in Provo City and other Consortium cities have left them with insufficient means to meet an adequate standard of living. In a strategic effort to reduce the number of households living in poverty and prevent households at risk of moving into poverty, is necessary to support the most vulnerable populations, including the chronically homeless, homeless families, food-insecure families and individuals, the disabled, victims of domestic violence, and the low-income elderly.

The Consortium’s anti-poverty strategy is the unifying thread that ties the housing, homeless, public housing and non-housing community development strategies together as one comprehensive plan for reducing the number of families that fall below the poverty level. The strategic plan, goals and objectives promote self-sufficiency and empowerment.

Provo City, as Lead Entity, will coordinate efforts among Consortium members and partner organizations to collaborating in combining available resources to assist families and individuals overcoming poverty. These partners include neighborhood residents, representatives of social service agencies, business, churches, nonprofit agencies and developers, lenders and other for-profit entities.

Key Goals of the Anti-Poverty Strategy, and Five-Year Strategic Goals:

- Provision of adequate and affordable housing
- Neighborhood stabilization
- Elimination of substandard housing
- Availability of special needs housing.

Through these goals the aim is to close the gap in a number of socioeconomic indicators, such as, improving housing affordability, school readiness of young children, employment skills of at-risk adults, and access to transportation for low-income households.

2. How are the Jurisdiction poverty reducing goals, programs, and policies coordinated with this affordable housing plan?

The social service delivery strategy provides focus on program that support education, counseling, prevention programs, case management and other capacity building functions. Provo City and Consortium cities seek to reduce the number of poverty-level families by supporting social service development programs that facilitate the creation or retention of job opportunities.

The continued funding of housing rehabilitation, construction, and down payment assistance for affordable housing provides families and individuals in poverty an opportunity to obtain a safe, decent, and affordable place to live.

SP-80 Monitoring - 91.230

Describe the standards and procedures that the jurisdiction will use to monitor activities carried out in furtherance of the plan and will use to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

As a direct entitlement city for CDBG funding, the City of Orem has designated the City's Community Services Department to administer the City's CDBG yearly allocation.

Each CDBG application goes through a staff review process to ensure that the application meets a national objective and that the organizational project or program goals are in line with the goals identified in the Consolidated Plan. After the staff review, the application is reviewed by the CDBG Citizen's Advisory Commission and then is evaluated through a public hearing process with the final decision for funding decided by the Mayor and the Orem City Council.

Once applications are approved, sub-recipients attend a grantee meeting outlining the rules and regulations of the program and sign a CDBG agreement that outlines the scope of work for the project/program, budgets, HUD and other federal regulations, and other requirements. Sub-recipients are then required to complete a quarterly report and submit reimbursements quarterly. Reports and reimbursements are reviewed by the program administrator to make sure they are in compliance with HUD regulations. A final report is also required to be submitted at the end of the program year.

For capital projects, the Program Administrator works with the sub recipient or city department to complete the environmental assessment and to make sure that all Davis Bacon, Section 3, and Minority-and Women-Owned Businesses regulations are followed and necessary paperwork is completed prior to reimbursement.

The Program Administrator conducts on-site monitoring visit on a yearly basis. These visits provide an opportunity for the Program Administrator to review project files and to ensure the sub recipients understand their responsibilities, are in compliance with HUD regulations, and actively working to achieve Consolidated Plan goals. A monitoring report is issued and the Program Administrator determines if technical assistance is warranted.

The Program Administrator encourages sub recipients to hire from Section 3 pools and purchase products and services from LMI, women-owned, and/or minority businesses.

The Program Administrator works to meet all HUD grant, fiscal, and program requirement, completes required reports, and updates the IDIS system as needed.

The City of Orem is audited annually. The audit includes a “Single Audit” for review of federal grants.

Expected Resources

AP-15 Expected Resources - 91.420(b), 91.220(c)(1,2)

Introduction

During the five year plan period, the City expects to receive approximately \$700,000 million annually in CDBG funding, for a total of \$3.5 million. CDBG funding is used for public services, housing activities, infrastructure improvements, economic development, neighborhood preservation, and administrative and planning costs. The City funds public service organizations with the expectation that the agencies will be able to leverage the City’s contribution to receive other funding from additional public and private sources. The City also leverages federal funding to gain additional public and private funding for infrastructure improvements in other neighborhoods.

Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	HUD	Admin & Planning Public Services Infrastructure Development Economic Development Land Acquisition Public Improvements Home Rehabilitation Neighborhood Preservation	\$700,335	\$12,000	\$114,000	\$826,355	\$2,800,000	The City currently has another \$347,000 in CDBG allocated for parks projects in CDBG eligible neighborhoods. Due to delays in construction, these parks projects will be completed during the summer of 2020.

Table 16 - Expected Resources – Priority Table

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

Federal funds dedicated to public service organizations are often used to help the organizations to solicit additional funding from other public and private sources. The local public services organizations easily satisfy match requirements using other funding. Without

other sources these agencies would not be able to continue with CDBG funded projects and programs. The need for services is too great in our community for CDBG to fully fund any project or program.

The City of Orem also utilizes additional resources to carry out community driven projects in our community. As an example, recently, the City worked with a local Head Start preschool to secure a Head Start grant to help expand and improve a park parking lot in one of the eligible neighborhoods. The preschool shares the parking lot with park patrons.

If appropriate, describe publically owned land or property located within the jurisdiction that may be used to address the needs identified in the plan

The City owns a home with some property across from the SCERA Theater in Central Orem. The plan is to work with a local non-profit housing developer to build a small pocket type neighborhood project providing affordable housing opportunities for four to six LMI community families during the five year plan period. The project will not be undertaken, however, in 2020-2021.

Discussion

The City of Orem continues to look for funding and resources to help the municipality's CDBG funding to go further, be more impactful, and make a bigger difference in the community.

Annual Goals and Objectives

AP-20 Annual Goals and Objectives - 91.420, 91.220(c)(3)&(e)

Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1.	Affordable Housing	2020	2024	Affordable Housing	Orem, Utah	Affordable Housing Homelessness	CDBG: \$200,000	4 LMI seniors will receive affordable housing 10-12 homeowners will have their homes rehabilitated.
2.	Public Services to Low and Moderate Income Families	2020	2024	Non-Housing Community Development	Orem, Utah	Non-Housing Community Development	CDBG: \$75,000	4 local service providers will be able to provide needed services to 489 Orem LMI residents.
3.	Public Facilities and Improvements	2020	2024	Infrastructure	CDBG Eligible Neighborhoods in Orem, Utah Citywide	Infrastructure	CDBG: \$136,350	Two local service providers will complete beneficial capital projects helping to better provide service to 4,500 Orem LMI residents. Eligible Neighborhood Park will be revitalized with new playground and fence benefitting 5,500 Orem households.
4.	Economic Development	2020	2024	Non-Housing Community Development	Orem, Utah	Non-Housing Community Development	CDBG: \$88,000	

5.	Efficient Oversight and Operations	2020	2024	Affordable Housing Public Housing Homeless Non-Homeless Special Needs Non-Housing Community Development Infrastructure	Orem, Utah	Affordable Housing Public Housing Homeless Non-Homeless Special Needs Non-Housing Community Development Infrastructure	CDBG: \$130,000	
6.	Neighborhood Preservation	2020	2024	Non-Housing Community Development	CDBG Eligible Neighborhoods in Orem, Utah	Non-Housing Community Development	CDBG: \$170,950	Code enforcement and neighborhood revitalization activities will be provided assisting over 6,000 households in eligible neighborhoods.

Table 17 – Goals Summary

Goal Descriptions

1	Goal Name	Affordable Housing
	Goal Description	Look for ways to partner with local organizations to help combat the affordable housing crisis plaguing the City and surrounding communities. Continue to fund and administer its Critical Home Repair and

		Home Rehabilitation Program helping LMI homeowners to fix critical needs and improve their homes and properties.
2	Goal Name	Public Services to Low and Moderate Income Families
	Goal Description	Allocate the allowable 15 percent of its CDBG funding to local organizations that provide critical services to LMI residents. Agencies that provide mental health counseling and agencies that serve victims of abuse will be given funding priority.
3	Goal Name	Public Facilities and Improvements
	Goal Description	Fund public infrastructure projects and improvements for public service providers and in eligible neighborhoods helping to improve the quality of life for its residents.
4	Goal Name	Economic Development
	Goal Description	Invest in facilities, activities, and services helping to increase the overall productivity of the local economy, strengthen local business, and maintain and create jobs for LMI residents. Pay off the current Section 108 Loan.
5	Goal Name	Efficient Oversight and Operations

	Goal Description	Manage the CDBG program in an efficient and effective manner. Look for ways and best practices to improve proficiency and effectiveness in order to better meet the needs of sub recipients and the community.
6	Goal Name	Neighborhood Preservation
	Goal Description	Support the residents living in CDBG eligible neighborhoods. Preserve, stop decline, and lower crime and nuisance rates in these areas through code enforcement and neighborhood revitalization activities.
7	Goal Name	Urgent Need
	Goal Description	Work to prevent, prepare for, and respond to the current coronavirus pandemic in our community and help to mitigate the impacts of COVID-19.

AP-35 Projects - 91.420, 91.220(d)

Introduction

As discussed in the Sections AP 15 and AP 20, the City has identified six goals to address housing and community development needs in our community between Fiscal Year 2020 and 2024. On annual basis, the City will work towards meeting the goals as possible. Below are the proposed projects for 2020-2021, also known as projects or activities.

#	Project Name
1	City of Orem Police Department Mental Health Response Team
2	Kids on the Move
3	Rocky Mountain University Foundation
4	Recreation and Rehabilitation (RAH)
5	United Way of Utah County
6.	Wasatch Mental Health
7.	Neighborhood Housing Services of Provo
8.	Critical Home Repair and Home Rehabilitation
9.	CDBG Administration
10.	Section 108 Loan Repayment
11.	Neighborhood Revitalization
12.	Code Enforcement
13.	Park Renovation Project

Table 18 – Project Information

Describe the reasons for allocation priorities and any obstacles to addressing underserved needs

An expansive process was conducted both city and countywide to determine allocation priorities for federal funding in our community for the next five years. The priorities were in response to the growing needs in our region. Orem’s CDBG Commission and the Joint Commission kept these priorities in mind when making allocation recommendations for 2020-2021 projects and programs.

The largest underserved need in our community is affordable housing. With limited land and funding available, rising land and construction costs, and many in the community opposed to multi-housing projects or other projects considered affordable housing, it has become almost impossible to meet the growing need for housing in our community. Additionally, with limited funding, it is challenging to meet the mounting social service needs in the area. Many of the service providers that apply for CDBG funding never receive their full funding request because allocations are insufficient. The community needs are greater than the funding available.

The help overcome some of these obstacles, the City of Orem has been working with the other entitlements in the area to discuss positive ways that the municipalities can partner together to help the funding be more impactful and go further. It is hopeful by doing this that more underserved needs can addressed.

AP-38 Project Summary

Project Summary Information

1	Project Name	City of Orem Police Department Mental Health Response Team
	Target Area	Citywide
	Goals Supported	Public Services to Low and Moderate Income Families
	Needs Addressed	Non-Housing Community Development
	Funding	\$5,000
	Description	Create homeless services fund to help better meet the needs of the homeless in the community.
	Target Date	6/30/2021
	Estimate the number and type of families that will benefit from the proposed activities.	Approximate 70 homeless individuals will benefit from this activity.
	Location Description	Orem, Utah
	Planned Activities	The fund will be used to purchase bus tokens and passes, sleeping bags, gasoline, food and motel vouchers, etc. for homeless in the community.

2	Project Name	Kids on the Move
	Target Area	Citywide
	Goals Supported	Public Services to Low and Moderate Income Families
	Needs Addressed	Non-Housing Community Development
	Funding	\$5,000
	Description	Early Head Start Program
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities.	57 Orem LMI families will benefit from this activity.
	Location Description	Orem, Utah
	Planned Activities	Early Head Start (EHS) program is designed to support children ages 0-3 with their physical, social-emotional, and intellectual development through home visits and center-based services.
3	Project Name	Rocky Mountain University Foundation
	Target Area	Citywide
	Goals Supported	Public Services to Low and Moderate Income Families
	Needs Addressed	Non-Housing Community Development

	Funding	\$20,000
	Description	Community Rehabilitation Clinic
	Target Date	6/30/2021
	Estimate the number and type of families that will benefit from the proposed activities.	387 Orem LMI individuals will benefit from these activities.
	Location Description	Provo, Utah
	Planned Activities	Provides accessibility and quality pro bono rehabilitation healthcare to underserved and uninsured individuals. Therapy includes orthopedic, neurologic, pediatric, post-surgical, acute injury, chronic pain, balance, and EMG services
4	Project Name	Recreation and Rehabilitation (RAH)
	Target Area	Citywide
	Goals Supported	Public Services to Low and Moderate Income Families
	Needs Addressed	Non-Housing Community Development
	Funding	\$45,000
	Description	RAH - ABLE Project
	Target Date	6/30/2021

	Estimate the number and type of families that will benefit from the proposed activities.	45 Orem LMI individuals will benefit from these activities.
	Location Description	Provo, Utah
	Planned Activities	A Balanced & Healthy Life for Everyone (ABLE) Project is a program that supports and promotes healthy and balanced lifestyles for individuals who have intellectual disabilities as well as for the families who care for them.
5	Project Name	United Way of Utah County
	Target Area	Citywide
	Goals Supported	Public Facilities and Improvements
	Needs Addressed	Non-Housing Community Development, Infrastructure
	Funding	\$43,867
	Description	Community Services Building Project
	Target Date	6/30/2021
	Estimate the number and type of	Approximately 3,700 Orem LMI individuals will benefit from these activities.

	families that will benefit from the proposed activities.	
	Location Description	Provo, Utah
	Planned Activities	Building improvements to the United Way Community Services building, which serves the Community Action & Food Bank, Utah Valley Paratransit and other non-profit programs. This project will include replacing an aging roof, aging HVAC systems, adding energy-efficient lighting, entrance enhancements & windows, safety, and security updates, and expand storage areas
6	Project Name	Wasatch Mental Health
	Target Area	Citywide
	Goals Supported	Public Facilities and Improvements
	Needs Addressed	Non-Housing Community Development, Infrastructure
	Funding	\$51,670
	Description	Receiving Center
	Target Date	6/30/2021
	Estimate the number and type of	Approximately 782 Orem LMI individuals will benefit from the proposed activities.

	families that will benefit from the proposed activities.	
	Location Description	Provo, Utah
	Planned Activities	Build a community based crisis and emergent care center for behavioral health crises.
7	Project Name	Neighborhood Housing Services of Provo
	Target Area	Citywide
	Goals Supported	Affordable Housing
	Needs Addressed	Affordable Housing
	Funding	\$100,000
	Description	Senior Housing Project
	Target Date	6/30/2021
	Estimate the number and type of families that will benefit from the proposed activities.	4 or more Orem LMI Seniors will benefit from the proposed activities.
	Location Description	Orem, Utah

	Planned Activities	Build a four-plex, senior housing project in Orem’s Affordable Senior Housing Overlay Zone (ASH) Area.
8	Project Name	Critical Home Repair and Home Rehabilitation
	Target Area	Citywide
	Goals Supported	Affordable Housing
	Needs Addressed	Affordable Housing
	Funding	\$100,000
	Description	Critical Home Repair and Home Rehabilitation Grants and Loans
	Target Date	6/30/2021
	Estimate the number and type of families that will benefit from the proposed activities.	Approximately 10-12 LMI Orem homeowners will benefit from the activities.
	Location Description	Orem, Utah
	Planned Activities	Provide Orem homeowners grant and/or loan funding up to \$15,000 to eliminate specific and immediate hazards to health, safety, and/or sanitation. Homeowners will also be able to replace or repair windows, electrical, plumbing, fixtures, or roofs, paint exteriors or interiors, complete some necessary remodeling, put in ADA improvements, and do additions (based on need).

9	Project Name	CDBG Administration
	Target Area	Citywide
	Goals Supported	Efficient Oversight and Operations
	Needs Addressed	Affordable Housing, public housing, homeless, non-homeless, special needs, non-housing community development, infrastructure, and economic development.
	Funding	\$130,000
	Description	CDBG Program Administration
	Target Date	6/30/2021
	Estimate the number and type of families that will benefit from the proposed activities.	Over 6,000 Orem LMI individuals, families, and households will benefit from the activities.
	Location Description	Orem, Utah
	Planned Activities	Costs associated with administering the City of Orem's CDBG program including staff salary and benefits, training and development, office and program supplies, equipment, printing, publication, program and association dues, planning, etc.
10	Project Name	Section 108 Loan Repayment
	Target Area	Citywide

	Goals Supported	Economic Development
	Needs Addressed	Non-Housing Community Development
	Funding	\$88,000
	Description	Repayment of Section 108 Loan
	Target Date	6/30/2021
	Estimate the number and type of families that will benefit from the proposed activities.	90 jobs were created for Orem LMI individuals from providing this loan for car dealership expansion to three different entities.
	Location Description	Orem, Utah
	Planned Activities	The annual payment obligation of the City's Section 108 Loan that was received for economic development purposes in 2005. The City borrowed \$1.32 million from HUD to spur economic development and create jobs in the community.
11	Project Name	Neighborhood Revitalization
	Target Area	CDBG Eligible Neighborhoods in Orem, Citywide
	Goals Supported	Neighborhood Preservation
	Needs Addressed	Non-Housing Community Development
	Funding	\$15,950

	Description	Mobile Tool Library and Neighborhood Revitalization Activities
	Target Date	6/30/2021
	Estimate the number and type of families that will benefit from the proposed activities.	Approximately 6,000 households in eligible neighborhoods will benefit from the activities.
	Location Description	Orem, Utah
	Planned Activities	Purchase tools, equipment, and supplies to create a mobile tool library that can be used by City's Neighborhood Preservation Unit, volunteer teams, low-income homeowners, and residents living in eligible neighborhoods for property clean-ups. Funding will also be used for various neighborhood revitalization activities including Police Picnics, a Rock the Block event, community events and clean-ups, graffiti clean-ups, safety campaign, resource brochures, etc.
12	Project Name	Code Enforcement
	Target Area	CDBG Eligible Neighborhoods in the City of Orem.
	Goals Supported	Neighborhood Preservation
	Needs Addressed	Non-Housing Community Development
	Funding	\$155,000
	Description	Code enforcement in the six eligible neighborhoods in Orem
	Target Date	6/30/2021

	Estimate the number and type of families that will benefit from the proposed activities.	Approximately 6,000 households in eligible neighborhoods will benefit from the activities.
	Location Description	Orem, Utah
	Planned Activities	Provide funding for a percentage of salaries, benefits, and other directed costs for three full-time sworn officers working in the City's Neighborhood Preservation Unit. The funding will also be used to pay the exclusive salary and benefits for a flex time civilian code enforcement officer. In addition, funding will pay officer's time and supplies for some special code enforcement activities.
13	Project Name	Park Renovation Project
	Target Area	Westmore Park in Orem, Utah
	Goals Supported	Public Facilities and Improvements
	Needs Addressed	Infrastructure
	Funding	\$40,813.00
	Description	Park improvement project in a CDBG eligible neighborhood.
	Target Date	6/30/2021
	Estimate the number and type of families that will	Approximately 5,000 households from CDBG eligible neighborhoods will benefit from the activities.

	benefit from the proposed activities.	
	Location Description	Orem, Utah
	Planned Activities	Replace playground and fence at Westmore Park located in a CDBG eligible neighborhood in Orem.

AP-50 Geographic Distribution - 91.420, 91.220(f)

Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed

The City does not allocate public service funding on a geographic basis. The funds are instead allocated to organizations that provide LMI individuals and families living in Orem with supportive services. The City also provides rehabilitation funding throughout the city to LMI homeowners in need. Code enforcement and public improvements and facilities funding is allocated geographically and are used for projects and enforcement in eligible neighborhoods.

Geographic Distribution

Target Area	Percentage of Funds
Six eligible neighborhoods in Orem	Percentage varies depending on allocation amount and needs.

Table 19 - Geographic Distribution

Rationale for the priorities for allocating investments geographically

The City of Orem felt like allocating some of its non-public service CDBG funding in targeted neighborhoods was the best and most impactful use for the funding.

Discussion

These LMI neighborhoods are aging, have increasing crime and nuisance rates, and are starting to suffer from overall decline. By investing in these neighborhoods, the City has been able to revitalize them helping to reduce the need for city services and providing for a better quality of life for residents living in the areas.

AP-85 Other Actions - 91.420, 91.220(k)

Introduction

The City of Orem hopes to maximize the quality of life for its residents through prioritized spending, efficient oversight, and impactful community development.

Actions planned to address obstacles to meeting underserved needs

The City continues to look for impactful ways to meet the underserved needs in the community and actively seeks funding and partnerships to better meet the needs of the community. As needs and service demands increase, more funding and resources will be needed to address these issues.

Actions planned to foster and maintain affordable housing

While affordable housing is the number one priority in our jurisdiction, market forces, rising land and construction costs, NIMBY (not in my backyard) attitudes, and the lack of available property make it hard to address on a large scale. The City continues to look for innovative approaches to better meet the growing housing needs of its residents. The City did recently adopt its State Street master plan that will allow for some more targeted multi-family units. Orem is also looking at changing some zoning laws, lessening lot size requirements, and allowing for accessory dwelling units on back properties as potential ways to bring more affordable housing into the area. The City will continue to work to revitalize older neighborhoods with hopes of increasing homeownership opportunities in those areas and will also work to help homeowners stay in their homes through repair and renovation.

Actions planned to reduce lead-based paint hazards

To reduce the risk of lead-poisoning in Orem households, all potential critical home repair and home rehabilitation projects are evaluated for lead hazards, and where necessary, lead-safe work practices are employed. The critical home repair program can also be used to assist homeowners with mitigation or removal of lead hazards. The City also has a lead-based paint provision in all sub-recipient and city department agreements. The City also provides information about services to sub-recipients and others, including lead testing and contractors who have been trained in lead-safe practices.

Actions planned to reduce the number of poverty-level families

The City hopes to reduce the number of poverty-level individuals and families by targeting CDBG funds to public services that foster self-sufficiency. Orem is also excited to continue some of its community initiatives to encourage reading in Title One schools and help children

and parents become more safe, connected, and confident through the EveryDay Strong program.

Actions planned to develop institutional structure

The City staff will continue to strengthen and evolve its CDBG program structure through experience, best practices, and training. This will ensure that the program is efficient and effective and making a difference for those in need in the community.

Actions planned to enhance coordination between public and private housing and social service agencies

The City of Orem will continue to work to enhance coordination between public and private housing and social service agencies through focus meetings and strategic discussion. The City hopes these types of collaborations will help bring more affordable housing and other support services to the area. The City is excited to partner with the Neighborhood Housing Services for the first time on a four unit affordable senior housing project over the next year and look forward to developing a small pocket type neighborhood with them in future.

Discussion

Insufficient funding and rising demand for affordable housing and public services makes it necessary for the City of Orem to partner with community organizations in innovative ways to meet the needs of the community and provide a good quality of life for its residents. The City will continue to strengthen its CDBG program internally while looking for community partnerships to help meet area priorities and needs in the future.

Program Specific Requirements

AP-90 Program Specific Requirements - 91.420, 91.220(1)(1,2,4)

Introduction

Community Development Block Grant Program (CDBG)

Reference 24 CFR 91.220(1)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	0
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan.	0
5. The amount of income from float-funded activities	0
Total Program Income	0

Other CDBG Requirements

1. The amount of urgent need activities	Unknown at this time. Waiting on COVID-19 needs from public service organizations.
---	--

Appendix - Alternate/Local Data Sources

1	<p>Data Source Name</p> <p>Community Needs Survey</p>
	<p>List the name of the organization or individual who originated the data set.</p> <p>City of Orem, City of Provo, Mountainland Association of Governments</p>
	<p>Provide a brief summary of the data set.</p> <p>The data set was residents living in Utah County. Specific sets include public service providers and those receiving services from the providers.</p>
	<p>What was the purpose for developing this data set?</p> <p>The purpose of this survey was to seek understanding of how the general community, service providers, and clients receiving services would like CDBG and HOME funds are spent in our community.</p>
	<p>Provide the year (and optionally month, or month and day) for when the data was collected.</p> <p>January/February 2020</p>
	<p>Briefly describe the methodology for the data collection.</p> <p>The survey was created in Survey Monkey and offered as a link on city social media channels and through city newsletter in English and Spanish. Paper surveys in both languages were given to service providers to give their clients to complete.</p>
	<p>Describe the total population from which the sample was taken.</p> <p>The total population of Utah County is 636,235. Orem has approximately 97,521 residents.</p>
	<p>Describe the demographics of the respondents or characteristics of the unit of measure, and the number of respondents or units surveyed.</p> <p>Approximately 57% of those who completed the survey were residents of Orem. There were a total of 593 surveys collected with 337 Orem participants.</p>
	2
<p>List the name of the organization or individual who originated the data set.</p> <p>City of Orem, City of Provo, and Mountainland Association of Governments</p>	
<p>Provide a brief summary of the data set.</p> <p>Local service providers who have received federal funding in the past or plan to seek funding in the future.</p>	

	<p>What was the purpose for developing this data set?</p> <p>To better understand the needs in the community and help entitlements to set priorities for federal funding.</p>
	<p>Provide the year (and optionally month, or month and day) for when the data was collected.</p> <p>January 2020</p>
	<p>Briefly describe the methodology for the data collection.</p> <p>Held a facilitated meeting and captured responses from meeting.</p>
	<p>Describe the total population from which the sample was taken.</p> <p>Not applicable</p>
	<p>Describe the demographics of the respondents or characteristics of the unit of measure, and the number of respondents or units surveyed.</p> <p>We had 18 representatives from various and diverse public services organizations attend.</p>
3	<p>Data Source Name</p> <p>Priority Setting Activity with Orem City Mayor and Council</p>
	<p>List the name of the organization or individual who originated the data set.</p> <p>City of Orem Community Services Staff</p>
	<p>Provide a brief summary of the data set.</p> <p>Mayor and City Council Members of the Orem City Council</p>
	<p>What was the purpose for developing this data set?</p> <p>To better understand the needs in the community and help entitlements to set priorities for federal funding.</p>
	<p>Provide the year (and optionally month, or month and day) for when the data was collected.</p> <p>February 2020</p>
	<p>Briefly describe the methodology for the data collection.</p> <p>Priority setting activity. The Mayor and Council Members were given monopoly money and were presented with various priority options in different areas. The members had to “spend” their limited amount of money on things they thought should be a priority to federal spending.</p>

	<p>Describe the total population from which the sample was taken.</p> <p>Mayor and five Council members. One Council Member was out of town.</p>
	<p>Describe the demographics of the respondents or characteristics of the unit of measure, and the number of respondents or units surveyed.</p> <p>Six community leaders from diverse backgrounds and from different geographic areas within the City of Orem participated.</p>