

CITY IN GENERAL



The City of Orem was incorporated in 1919.

The high point in the City is 5,232 feet above sea level (upper water tank). The low point is 4,494 feet above sea level (Spring Water Park). The elevation at State Street and Center Street is 4,771.7 feet above sea level.

At Center and State Street, the longitude is 111° 41' 37" west and the latitude is 40° 17' 50" north. The City is 18.24 square miles or 11,674 acres.

Based on the January 2015 estimate, the population was 93,376, an increase of 5,048 residents over the 2010 census count of 88,328.

Based on the 2010 census, the population was 88,328 representing a 4.7% growth over the 2000 census count of 84,324.

Based on the 2010 census, 27,337 people, or 30.9% of city residents were under age 18.

The taxable value of all property in the City of Orem for the tax year 2013 was \$4,333,955,495.

In 2014, the estimated mean per household Adjusted Gross Income (AGI) was \$64,154, with a mean exemption of 3.0 members per household and a mean per capita AGI of \$17,466 (<http://tax.utah.gov/esu>).

The average per house cost of (general fund) Orem city services for 2014 was \$146.87 per month.

There are 23 public schools in the City:

- 4 High Schools
- 3 Junior High Schools
- 16 Elementary Schools

There is one university, Utah Valley University (UVU), which has an enrollment of nearly 33,000 students and is now one of the largest institutions of higher learning in Utah.

In the CQ Press *City Crime Rankings 2011 – 2012*, the City of Orem was recognized as the 20th safest city overall of the 405 U.S. cities listed in the survey and safest Utah city.



STREETS

There are 275 centerline miles of streets in the City. The State of Utah owns 19 miles, 14 miles are privately owned and the City owns and maintains the remaining 242 miles.



In 2014, City crews laid over 4,300 tons of asphalt, repairing potholes, patching trenches and gutter lines, leveling lows, and replacing failed areas.

Approximately 1 mile of streets were reconstructed or overlaid, over 1.5 miles received micro-surfacing, 31 miles were crack sealed, and 18 miles were slurry sealed.

The City maintains approximately 500 miles of sidewalk, curb, and gutter including over 4,300 Americans with Disabilities Act (ADA) ramps.

City crews installed and replaced over 7,900 lineal feet of sidewalk, curb, and gutter, including 55 ADA ramps.

TRAFFIC

State Street is the busiest street in Orem. Over 61,000 average daily trips (ADT) are made by the traveling public. Other busy streets and associated ADT's are shown below:

University Parkway – 56,000	1200 West – 15,000
800 North – 35,500	400 North – 13,000
Center Street – 34,500	Orem Boulevard – 12,000
800 East – 20,500	Main Street – 10,500
1600 North – 24,500	400 South – 10,000
800 South – 17,500	400 West – 8,500
Geneva Road – 17,000	1200 South – 7,500

The City maintains over 237,500 feet of fiber optic interconnect cable that connects all of the signals for coordination and for communication to City buildings and facilities.



Each year, the City uses 7,500 gallons of paint to stripe the City's streets.

The City maintains 34.8 miles of bike lanes.

There are 5,157 lights located on public streets and 204 lights located at City parks and facilities.

There are 73 signalized intersections in Orem. The City maintains 34 (two of which are the new HAWK signals), UVU has one signal, which the City will help to maintain, and UDOT maintains 38 intersections.

There are 9,089 street address signs maintained by the City.

The City maintains 3,206 traffic signs, which includes 1,310 stop and yield signs, 361 speed limit signs, 635 school crossing signs, 694 other regulatory and warning signs, and 206 no parking signs.

PARKS

There are 22 city parks, 34 parkways and boulevards, and other miscellaneous grounds incorporating a total of 357 acres. Within the city parks there are:

33 Rented Pavilions	1 Frisbee Golf course
25 Not Rented Picnic Shelters	19 Playgrounds
27 Tennis Courts	19 Baseball Fields
28 Restrooms	5 Basketball Courts
25 Soccer Fields	8 Horseshoe pits
15 Lacrosse Fields	1 volleyball court
6 Football Fields	22 Miles of Walking Track

Twenty-five percent (25%) of the park & parkway grounds are watered utilizing a computerized turf irrigation system.

There are two undeveloped parks, Canyon Cove and Southwest Park, totaling 11 acres.

The Park Section maintains the grounds around four city buildings: City Center, Senior Friendship Center, Fitness Center, and Public Works. There are a total of 17 acres with 7 acres of turf and 10 acres of non-turf area.



The Park Section also maintains Orem's portion, 3.5 miles, of the Bonneville Shoreline Trail and its Orem trailhead.

The City owns 175 acres of property that is operated by Sleepy Ridge Golf Course as an 18-hole municipal golf course.

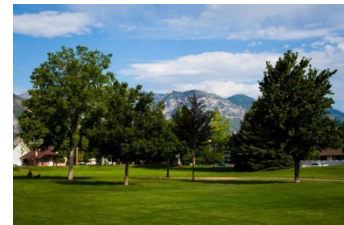
It takes over 65,000 man hours to maintain the total acreage. During an average year, park crews will mow approximately 15,000 acres of turf, apply 52 tons of fertilizers, clean 10,000 restrooms, pick up 113,000 garbage cans including 6,000 tons of litter, plant over 27,000 bulbs and 15,000 flowers, and prepare for approximately 1,000 pavilion reservations. During the winter, park crews clear nearly 34 miles of sidewalks and 22 miles walking tracks after each snow storm.

In 2014 there were 137 volunteer projects in which 2,091 volunteers contributed 4,824 hours of labor.

URBAN FORESTRY

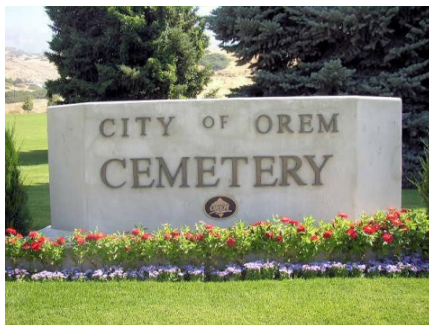
The City owns and cares for 5,885 trees with a value of over \$10.9 million. The City maintains around 255 different varieties of trees at 61 different locations throughout the City.

The City received the Tree City USA award for the 22nd consecutive year in 2014.



CEMETERY

The cemetery has 39 acres of developed land. Twenty-two (22) acres are currently being used for cemetery operations while 17 acres of land are currently being used as a multi-purpose recreational field until such time it is needed for cemetery operations.



The potential burial capacity of the 39 acres in the cemetery is 33,458 graves; 22,458 in the upper area and 11,000 in the lower area. There are 4,480 burial lots that are unusable in the upper area because of trees, roadways, sprinklers, the Veterans Memorial, etc. leaving a potential capacity of 17,978 burial lots.

As of December 31, 2014, 17,521 burial rights have been sold, leaving a balance of just over 2,309 lots available in the upper area (includes two areas not yet blocked out). There are 8,639 people interred in the cemetery. In 2014, there were 332 people interred in the cemetery and 465 burial plots were sold.

WATER

In 2014, residents of the City used an average of 280 gallons of water per person per day. The highest per capita usage was observed in the month of July at 563 gallons per person per day and the lowest was in the month of January at 126 gallons per person per day.

The highest water usage day in 2014 was July 7 with 54.55 million gallons and lowest usage day was January 31 with 9.14 million gallons.

In 2014, Orem produced 9.03 billion gallons of culinary drinking water. The highest usage year in the history of the City was in 2012 at 9.83 billion gallons of water.

The City currently maintains over 480 miles of water main and service lines and there are approximately 22,634 connections to the water system.



The City supplies water from wells (25%), springs (15%), and surface water (60%), which includes Deer Creek Reservoir, Jordanelle Reservoir, and the Provo River.

WATER RECLAMATION

In 2014, the Orem Water Reclamation Facility treated an average of 7.80 million gallons of sewage per day.

The Wastewater Pretreatment Program issued 360 pretreatment permits in 2014.

The City currently maintains more than 291 miles of sewer lines.

The Wastewater Collections Group cleaned over 244 miles of sewer mains and video inspected more than 54 miles of sewer mains in 2014.

STORM SEWER

The storm sewer system consists of:

2,896 Catch Basins
1,753 Sumps
1,523 Manholes



86 Miles of Ditches and Pipes
35 Detention Basins
32 Diversion Structures

There are 86 miles of irrigation ditches in the City.

City street sweeping crews swept nearly 6,850 miles of streets picking up over 2,160 cubic yards of debris in 2014.

FLEET

Fleet Services maintains 387 licensed vehicles and almost 600 large, medium and small pieces of off-road equipment ranging from weed trimmers, lawn mowers, tractors and backhoes to front-end loaders, generators and compressors. 30 vehicles were retired in 2014.

In a typical year, Fleet Services will perform over 500 vehicle safety inspections (many vehicles are inspected every 6 months).

The City's fleet of vehicles traveled 2,054,256 miles and used 230,766 gallons of gas totaling \$711,613 and averaging \$3.08 per gallon in 2014.

LIBRARY

The Library is open 69 hours each week and serves the community with an excellent collection of books and non-print media, reference and advisory services, cultural programs, and exhibits.

The Library collection has over 347,000 items, including over 105,000 children's books, 140,000 fiction and nonfiction books, 43,000 CDs, 34,000 DVDs and videos, 23,000 e-books and e-audiobooks, 2,000 maps, and miscellaneous items.

The Library has 65,241 registered patrons.

Annual circulation is 1.1 million items.

For Fiscal Year 2013-2014, the number of patrons entering the Library was 463,457.



Nearly 57,000 patrons attended cultural programs at the Library.

In 2014, nearly 50,000 people attended the annual Timpanogos Storytelling Festival and Storytelling Conference events.

Library services and programs received the benefit of over 15,300 hours of volunteer service in the Library and at Timpanogos Storytelling Festival events.

Friends and supporters donated over 3,217 books and non-print items that were added to the collection.

Library staff assisted patrons with 256,620 reference transactions.

The in-house Internet stations were used by over 33,304 patrons during the year, and there were approximately 13,500 log-ins to the WiFi system.

The Library maintains and exhibits the City's permanent art collection, supports the activities of the Orem Arts Council, and manages the performance season at the Stage at City Center Park.



RECREATION

In 2014 we completed the leisure pool addition at the Fitness Center. The new pool opened in July and added a slide, zero entry, current pool, and play structure to the current pool.

Shade structures were added over all of the bleachers at the ball fields in Orem.

Property was purchased to the southwest of the parking lot at Lakeside Sports Park for the purpose of added parking.

Construction was completed at the new Palisade Park, located at 1275 East 850 North. This park was constructed in the old Cascade golf course property.

Senior Center



Our active membership on record is 2208 patrons who enjoyed 17,961 meals, 44 trips and many classes including Tai chi, ceramics, watercolors, line dancing, wood shop, book club, cooking and many others. Our average daily attendance for 2014 is 301 patrons. 2013's average daily attendance was 246 and in 2012 it was only 99 per day.

The amount of patrons we serve each day has tripled since 2012.

AARP offered free tax services to more than 250 people.

The Grammys, were held again this year and involved nearly 300 lunches and celebrities that included, Frank Sinatra, Elvis, Michael Jackson, and the Queen of England.



Program Division

Adult sports programs consisted of volleyball, softball, basketball and tennis, with participants numbering 4484

There were 292 participants in the employee Spring into Fitness, City Starts, and Biggest Loser employee wellness programs.

Youth sports included adapted t-ball, basketball, little and super hoopsters basketball, fishing, flag football, girls softball, lacrosse, little athletes, machine pitch, t-ball, coach pitch, tennis, tiny tots sports, tennis, track, volleyball, and wrestling. Participants totaled 4198

Fitness Center

The Orem Fitness Center continues to be valuable recreational and fitness asset to the community. Current total active members 13442 and daily visits to the Fitness Center totaling 258,501.

With 300 Senior and 432 Sliver Sneaker memberships the Orem Fitness Center is an important part of many of our senior citizens.



Swim lessons continue to be an important service that is provided at both the Fitness Center and Scera Park pool. A total of 2912 participants were involved in the learn to swim program.

Water aerobics classes were held at both the indoor and outdoor pools, with the participants attending the classes a total of 10,138 times

Summer recreation swim team involved 343 swimmers.

Boy scouts participated in 337 merit badge pow-wow classes

Fire Department

Fire and Medical Service personnel responded to 4082 EMS calls and 1252 fire calls.

Over 6,000 people attended our annual Fire Prevention Open House in October. This is an education activity where the public can come and learn about fire prevention and see demonstrations by our Fire and Paramedic teams.

Fire Prevention Bureau Conducted:

- 1074 business and construction inspections.
- 480 Plan reviews.
- 19 Fire investigations.



Police



The Police Department responded to more than 54,000 calls for service in 2014.

Police Officers made 22,658 traffic stops and issued approximately 16,700 citations (total charges). There were 2556 auto accidents investigated, including nearly 500 injury accidents and 1 with fatalities.

The department made 3639 arrests in 2014.

There were 1,569 theft crimes reported.

There were NO homicides in 2014.

We currently have 81 full time police officers, 20 full time dispatchers, 5.5 Records personnel, one Evidence



Technician, 2.5 Victim Advocates, One Administrative Secretary, and several part time personnel.

LEGAL SERVICES

Among the thousands of legal cases the Legal Services Department prosecuted during 2014, there were:

- 115 DUI's
- 136 Domestic Violence Assaults
- 105 Domestic Violence in the Presence of a Child
- 73 "Other" Category Assaults
- 43 Domestic Violence Criminal Mischiefs
- 63 "Other" Category Criminal Mischiefs
- 32 Violation of Protective Order & Stalking Injunctions
- 520 Retail & Other Thefts
- 85 Disorderly Conducts
- 311 Alcohol-related Crimes
- 474 Drug-related Crimes
- 29 Assault On/Interference with a Police Officer
- 6 Auto Burglaries
- 110 Animal Problems



The most common charges filed were traffic violations, which included 845 cases of driving without insurance or proof of insurance.

DEVELOPMENT SERVICES



There were 4,139 businesses licensed in the City of Orem in 2014. Of these businesses, 2,342 were commercial and 1,592 were home occupation, and 55 solicitors.

As of December 2014, there were an estimated 17,005 owner-occupied homes and 10,209 rental units (including townhomes and condominiums) and an estimated 1,223 vacant dwelling units, for a total exceeding 28,436 dwelling units in the city.

There were 6,270 building inspections completed during 2014.

There were 1,150 building permits issued in 2014 with an estimated value exceeding \$191,000,000.

FACILITIES

The Facilities Section maintains the Senior Center building, Public Works building, Public Safety building and City Center and Library buildings.

Employees are still assuming most of the day-to-day chores, e.g. vacuuming, mopping, dusting and carrying out the trash, resulting in an annual savings of approximately \$115,000.

