2022

Annual Report

City of Orem Fire Department





FROM THE OFFICE OF THE CHIEF

I am proud to lead the professional men and women of The City of Orem Fire Department. Their ongoing commitment to provide exceptional emergency services is top in the industry for all three communities that we serve: Orem, Lindon and Vineyard. I am excited to share this 2022 Annual Report that outlines our organization, our successes, and areas of focus where we will always strive to improve.

As our cities continue to grow and our individual community needs change, our dedication to providing the highest level of emergency services will remain constant. We will assure our delivery of service through hiring the right people, bringing Fire Prevention to the forefront for our communities, provide state of the art equipment for our personnel and committing to an ever-increasing need for fire and medical training. Through these four objectives alone, The City of Orem Fire Department will continue to set a high organizational standard for those who live in and visit the communities we service.



As the Fire Chief of this amazing organization, I stand proudly with the men and women who have chosen this profession of service as their mission to help Build a Better Orem. I want to take this moment to express my love and appreciation for each one of you. Only those who have committed to this level of service fully understand what each one of you go through on a daily basis. On behalf of the more than one-hundred-twenty-two thousand residents that you serve, I say thank you!

To Mayor Young, Council Members and our Executive City Leadership Team, I thank you for the continued trust and support in allowing me to lead this team of amazing individuals and consider it an honor and privilege to be your Fire Chief.

Respectfully.





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CITY OF OREM FIRE DEPARTMENT

Mission, Vision, Core Values

Mission

"Serve with integrity, compassion, and professionalism to reduce the loss of life and property through education and delivery of exceptional emergency services"

Vision

Quality People ♦ Quality Training Engage the Public ♦ Follow Policy ♦ Be Safe

Core Values

Respect

Integrity ♦ Honor

Courage ♦ Bravery

Teamwork ♦ Brotherhood

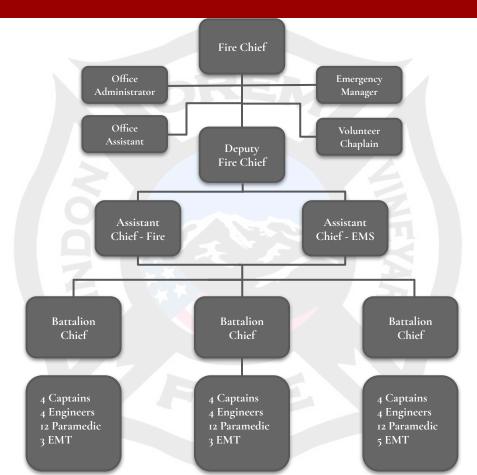
Excellence ♦ Professionalism

Building a Better Orem Fire Department



OREM FIRE DEPARTMENT

ORGANIZATIONAL STRUCTURE



LEADERSHIP TEAM



MARC SANDERSON Chief



JASON EARL Deputy Chief



LON MYERS Assistant Chief



SHAUN HIRST Assistant Chief

ADMINISTRATIVE SUPPORT



HILARY KLINE Office Administrator



LIZZIE CURTIS Office Assistant

BATTALION CHIEFS



MIKE DUNN Battalion Chief - A



JON TILLS Battalion Chief -B

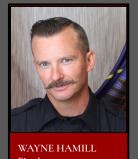


STEVE PEARSON Battalion Chief - C

FIRE **PREVENTION**



BRANDON BYERS Fire Inspector



Fire Inspector

EMERGENCY MANAGEMENT



A PLATOON

Captain

Dave Hood Ben Williams Randy Bell Grady Wrobelwski

Engineer

Alaina Burg
Andrew Butler
Trenton Batty
Ryan Orr

Tiller Operator

Jason Ĝarcia Tyler Nelson

Critical Care Paramedic

Greg Hicken Trevor McGinty

<u>Paramedic</u>

Josh Ludwig Brandon Prestwich Schylar Jones Justace Woodward Brayden Partridge Sadie Thatcher Devin Harmon McKennon Jarvis

<u>EMT</u>

CJ Ward Carsten Petersen Clayton Culhane

B PLATOON

Captain

Seth Swenson Dave Chase Chase Tandy Ryan Kimball

Engineer

Bryant Boehner Steve Trejo Mike Deagle Camden Cook

Tiller Operator

Casey Metcalf Ethan Starr

Critical Care Paramedic

Matt Empey Dane Erickson Braydon Deru

<u>Paramedic</u>

Ryan Garside Matt Briggs Tim Hope Nathan Palmieri Austin McBride Trevor Dorton

EMT

Chad Brooks Cameron Colovich Zane Lewis John McGraw

C PLATOON

Captain

Derek Spencer Cameron Monahan Brandon Valley Josh Lee

Engineer

Chandler Godfrey Blake Jolley Gordon Livingston Jayme Rigler

Tiller Operator

Mike Hickman Jesse Steiner

Critical Care Paramedic

Mike Hickman

<u>Paramedic</u>

Travis Smith Jared Haas Cameron Johnson Grant Malquist

EMT

Matt Kauer Jared Rosquist Jacob Whipple Dee Delforge Taylor Taggart Josh Wagstaff Josh Anderson





2022 marked 75 years since the inception of Orem Fire Department in 1947. At that time, our Department consisted of 8 volunteer firefighters that operated out of the Stratton House/Orem City Hall, and had one engine.

Today, The City of Orem Fire Department is proudly staffed with 72 combat firefighters who have acquired the most up to date training, skills, and certifications to deliver the optimum level of Fire Operations and Emergency Medical Services available. Ranging in rank from Battalion Chief to our newest Firefighter/EMT recruits, we run a minimum staff of 20 personnel daily. Our paramedic services include several Critical Care Paramedic certified staff. Our Administrative Team is made up of the Fire Chief, Deputy Fire Chief, two Assistant Chiefs, and two Administrative Support personnel. Our Fire and EMS Operations are conducted in four stations within the three cities that we service: Orem, Lindon, and Vineyard. As part of our service, we respond to approximately 7,000 calls per year. As a department, we continually strive to improve our services and meet new benchmarks to continue to Build a Better Orem.







FIRE STATIONS



Station 31 300 E 1000 S Orem





Station 32 911 N. Main St. Orem





Station 33 255 N 1200 W Orem





Station 34 90 N State St. Lindon





The City of Orem Fire Department fleet is comprised of:

- 4 Ambulances
 - 3 Engines
 - 2 Type 6 Brush Trucks 1 Type 4 Brush Truck
- - 1 Ladder Truck
- 1 Tiller

With the support of the Mayor, City Council, and City Administration, Orem Fire Department took delivery of Tiller #33 which is a Tractor-Drawn Aerial (TDA). Tiller #33 took 18 months starting from the first phases of design to its' arrival. Several members of Orem Fire Department were involved in the design process, including the Chief and Deputy Chief, members of our ADO Committee, and the Orem City Fleet Manager. Together, the Fire Department and members of Orem City celebrated by holding a traditional push-in ceremony at Station #33 where the Tiller is currently housed.

Additionally, there are four ambulances and two Type 1 Fire Engines on order. The fire department is scheduled to take delivery of these six additional apparatus between now and 2025.







Critical Care Paramedic Squad

Squad 33 was created to fill the growing need for an advanced level of medical care provided to patients on scene. Advanced life saving medicines and medical procedures are becoming increasingly available to the EMS field, positively impacting the outcome of patients in critical care situations. Squad 33 can respond to calls within the response areas to assist crews, mentor personnel, oversee medical calls, and ensure the highest level of first response care is being provided to our citizens. Variances have been written and are currently in the final process of approval for advanced skills and medicine. The squad is equipped with two IV pumps that deliver precision doses of medication. The squad is also equipped with a mechanical ventilator which delivers oxygen to patients that are unable to breath on their own. This helps deliver consistent volumes of air and maintain the highest safety for patients. The squad is also utilized for critical care transfers from one hospital to a higher level of care at another. The ultimate goal for this innovative program is to bring the highest level of Emergency Medical Service to the cities we serve, ultimately giving Orem, Lindon and Vineyard the best emergency care possible.

Greg Hicken
Andrew Belnap
Trevor McGinty
Brandon Prestwich
Matt Empey
Dane Erickson
Brayden Deru
Mike Hickman

Tiller / Operator Driver

With the arrival of Tiller #33 came the need for additional positions. A Tractor Drawn Aerial requires two drivers; one to drive the main portion of the apparatus from the cab, and a second driver to control the tractor end of the apparatus. Although the Tiller is much longer than a normal fire engine, this feature enables the Tiller to make much tighter turns and fit into spaces in which an engine or ladder truck wouldn't as easily maneuver.

This created the need for a second position within the department, the Tiller Operator. In preparation for the delivery of the Tiller, members of the department received training which was developed by our ADO Committee in conjunction with members from Salt Lake City Fire Department. After training was completed, there was a testing process held and the following were selected for the Tiller Operator positions:

Jason Garcia Tyler Nelson Casey Metcalf Ethan Starr Mike Hickman Jesse Steiner

OREM FIRE DEPARTMENT **RESPONSE & DISPATCH**

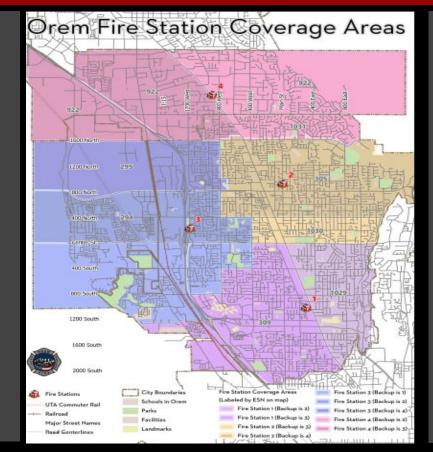
Cities Served

Orem Vineyard Lindon

Response Area 35 square miles

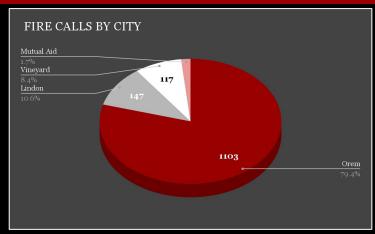
Population 122k citizens

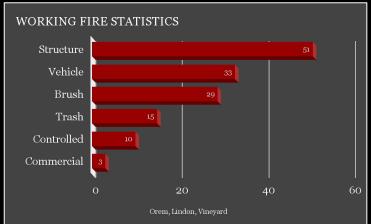
Resident Units 40,795

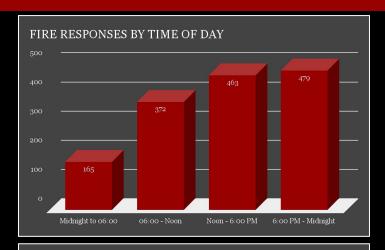


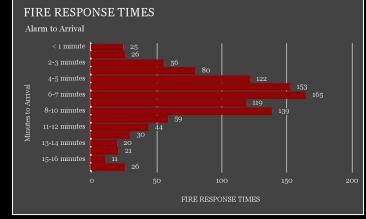
In September 2021, Orem 911 Dispatch and Provo Emergency Communications began discussions on a merger that would result in the creation of Metro Emergency Communications. As part of the transition, Orem 911 Dispatch has been co-located at Provo's Emergency Communications Center since October, and on December 25th, Orem employees officially became Provo employees. With the merger now complete, Metro Emergency Communications is staffed with 34 full-time employees and 9 part-time employees though there are still open positions. A board of representatives from both cities will oversee the new center to ensure that this merger represents equal service and interests. Metro Emergency Communications is also working closely with its police and fire partners to implement new technology to better improve its services. This includes the coming additions of automatic fire paging and cognitive criteria-based guide card systems. This investment in new technology will help Metro Emergency Communications provide faster and more efficient services to the communities it serves.

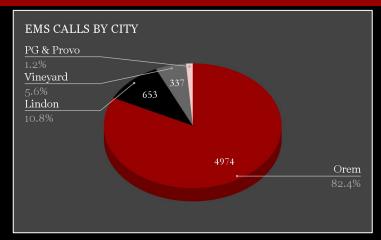
This historic move marked a big win for both cities, bringing together two well-established agencies into one unified entity. The merger aimed to improve response times, increase efficiency, and provide better service to the communities they serve. The new name, Metro Emergency Communications, reflects the expanded coverage area and the enhanced capabilities made possible by the coming together of these two agencies.

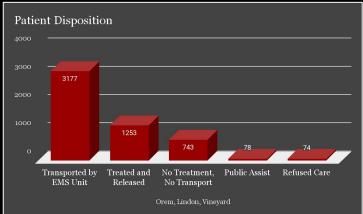


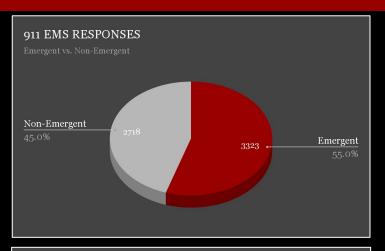


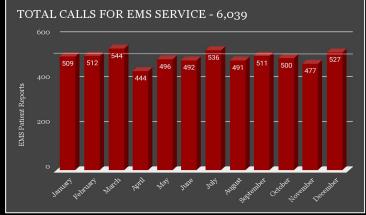












The Orem Fire Department - Fire Prevention Bureau is crucial to ensuring public safety. We play a vital role in preventing fires from happening in the first place by conducting regular inspections, educating the public about fire safety and reviewing construction plans to ensure new buildings will be built to the highest safety standards. Through proactive measures such as fire code enforcement, installation of smoke detectors, and fire drill simulations, the fire prevention bureau can help reduce the number of fire incidents and save lives. Additionally, we provide expert advice and guidance on fire safety practices, such as evacuation plans and emergency preparedness, to both homes and businesses.

Furthermore, the fire prevention bureau also plays a key role in investigating the cause of fires and determining if any code violations or criminal activities were involved. This information can be used to develop better fire prevention strategies and improve public safety. We help ensure a comprehensive and coordinated approach to fire safety, making communities safer and more prepared for the unexpected.









Orem City Drill - Oct. 2022

Emergency Management held the annual Orem City communication drill. There were just over 38,000 residents who participated in the drill. For more information on the drill, visit drill.orem.org.

Community Offerings

The City Emergency Manager hosts HAM Radio Classes. and offers Neighborhood Preparedness Courses. Visit www.orem.org/emergency

Utah County EOC and S&R Exercise - September 2022 Utah County Emergency Management put on an exercise up Payson Canyon. The exercise started on a Thursday and ended on a Monday. During this exercise EOC operations were tested, Utah County S&R operations were tested, and a portion of the Utah County emergency equipment was also tested. It was a very well done exercise and included lots of learning and experience for emergency management, first responders, search and rescue, and volunteers.

During the exercise, the emergency management group set up in the Alaska structures and ran a full emergency operations center to support the search and rescue team and the first responders in the field. It was a great experience and I learned a lot. The equipment that was set up provided the group with a mini city. There was Alaska structures, tents, an AT&T Firstnet cellular tower, a starlink satellite for data, HVAC systems, generators, and all the office equipment needed to run an effective EOC. It was awesome.

A large portion of the equipment was transported to the campground in conex boxes, via Blackhawk helicopters, flown by the National Guard. This process was awesome to see! Plus the Blackhawk ride was pretty sweet!





Everbridge - September 2022

Orem City has integrated our Everbridge, emergency alerts system, with Utah County. The look and function will be the same, but this transition needed to be made so all of our Orem residents could continue to be reached on the Everbridge, shared county system now that the Orem and Provo dispatch centers have combined to make Metro dispatch. This transition took a couple of months to complete.

alerts.utahcounty.gov



Wildland Fire Response Team

Orem's Wildland team consists of 12 members, two of which have gained their engine boss certification. These members have received advanced training and are available not only for fire response within the cities that we protect but for deployment throughout the United States.

In 2022 crew members spent 48 days on deployments in Arizona and Idaho. During these deployments they gained experience in different tactics and operations that they have been able to bring back to better the department's response to emergencies within our boundaries.

Crew members also completed several mitigation projects for Orem, Lindon, and Vineyard which included removing overgrowth and brush.

Four Corners Fire - Cascade, ID



Moose Fire - Challis National Forest, ID



Prescott, Arizona



Mike Hickman
Blake Jolley
Derek Spencer
Austin McBride
Bryant Boehner
Tim Hope
Andrew Butler
Randall Bell
Brandon Prestwich
Wes Walker
Nathan Kuchin

Wildland Deployment Revenue

Our Wildland Fire Response Team can be deployed to a Wildfire through two different methods. The first is through local mutual aid agreements where we have the opportunity to aid neighboring counties throughout the state. These deployments allow for our response team to gain experience in service to our local agencies when support is needed. The next is through the EMAC (Emergency Management Assistance Compact) agreement through FEMA. This interstate mutual aid agreement enables states to share resources during disasters. In addition, each firefighter's time in service can be billed and revenues are brought back to the City of Orem Fire Department. The revenue is used to strengthen the wildland training program by providing resources and equipment. In 2022, the total revenue brought back to the City of Orem Fire Department between the three deployments was \$156,988.

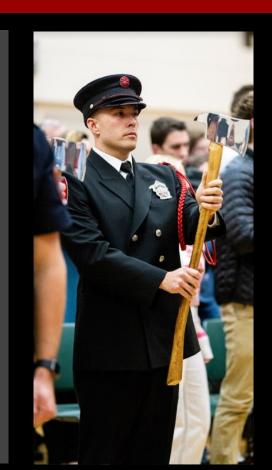




Honor Guard

Grady Wroblewski
Seth Swenson
Josh Lee
David Chase
Bryant Boehner
Randall Bell
Trevor McGinty
Ryan Garside
Mike Hickman
Brandon McGregor
Brandon Prestwich





SWAT Medic Team

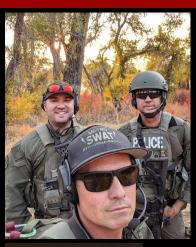
Our SWAT Medic Team trains alongside Orem Police Department to prepare for critical incident calls that may require medical care for responding officers or citizens. SWAT Medics are selected through recommendation by the Fire Chief and undergo a rigorous testing process for final selection by the Metro SWAT team.

Members of the Orem Fire Department that have participated on Metro SWAT are:

Grady Wroblewski Trenton Batty Jesse Steiner Brandon McGregor









SPECIAL ASSIGNMENTS

Assistant Chief Shaun Hirst

Engineer Steve Trejo

Battalion Chief Steve Pearson

ADO COMMITTEE

Engineer Blake Jolley

Engineer Gordon Livingston

Captain Cameron Monahan Firefighter/Paramedic Josh Ludwig
Engineer Trenton Batty Firefighter/Paramedic Casey Metcalf

Engineer Andrew Butler Firefighter/Paramedic Travis Smith
Engineer Camden Cook Critical Care Paramedic Matt Empey

Critical Care Paramedic Matt Empey Critical Care Paramedic Trevor McGinty

The ADO-Committee was created to ensure that Orem Fire Department has

competently trained, professional operators, set to a standard that was above Utah State standards. Another purpose was to help with input in new apparatus purchases by the Department. Several of the accomplishments of this committee include:

- The completion of an updated ADO Proficiency
- Involvement in the design and development of the new Tiller
- Involvement in the prebuild of a new engine
- The creation of Tiller Driver training
- Participated in both Engineer testing and Tiller Operator testing
- New ladder wraps with apparatus identifiers

EMS COMMITTEE

Chief Sanderson CCP Dane Erickson **Assistant Chief Myers** CCP Jason Garcia Battalion Chief Mike Dunn CCP Greg Hicken Captain Ben Williams CCP Mike Hickman Captain Ryan Kimball **CCP Trevor McGinty** CCP Andrew Belnap CCP Brandon Prestwich CCP Braydon Deru Firefighter/Paramedic Nate Palmieri **CCP Matthew Empey** Firefighter/Paramedic Brayden Partridge Firefighter/Paramedic Grant Malquist Firefighter/Paramedic Schylar Jones Firefighter/Paramedic Jared Haas Firefighter Paramedic Cameron Johnson

The EMS Committee was created in conduction with the development and implementation of our new Critical Care Paramedic (CCP) Program, and is responsible for the oversight of EMS Operations, establishing EMS training outlines, adherence to the current EMS County Operation Guidelines (COGs), establishing department variances, and overseeing the CCP program within the department.

The committee meets regularly to discuss, plan, and implement EMS related

procedures and best operating practices. A few accomplishments of this committee include the implementation of a new Quality Assurance Program and the addition of several new variances which exceed state guidelines. We would like to recognize and thank Dr. Micah Smith who has been an integral piece contribution to the success of our EMS Committee, and for the professionalism and expertise he brings to the committee.

DEPARTMENT AWARDS - Firefighter of the Year

Firefighter/Critical Care Paramedic Trevor McGinty



Trevor is an example of true humble service. He exemplifies the honest service and sincere attributes of someone who is there and ready to be the "Hero" when needed.

Trevor is an amazing person and always puts others first. He leads others by example and always seeks to do what is best for the patient. On several occasions he has gone above and beyond in staying with patients and families beyond the call to make sure everything and everyone is alright. He never thinks of himself or what is the easy way, he only thinks about what is the "right" thing to do. And that is exactly what he does, every time. This is evidenced by the several direct comments received by grateful family members of his patients.

Trevor serves as an acting Captain regularly and demonstrates the knowledge and abilities of an exceptional firefighter and leader. He is dependable, reliable, a great mentor, and friend.

Trevor has been instrumental in serving his fellow firefighters as Association President and assisted in the formation of the Orem Fire Fighters Union. Trevor's work in bringing the Peer Support Group to Orem Fire has been amazing, as many times he sacrifices his own personal time to help struggling members of the department.

Thank You Trevor McGinty for your selfless service and dedication to the citizens of Orem City and the Orem Fire Family!

JIM REAMS FIRE FIRE CHIEF'S CITATION FIRE SERVICE CROSS DISTINGUISHED SERVICE DISTINGUISHED SERVICE CCP / Tiller Operator Engineer Alaina Burg Assistant Chief Shaun Hirst Captain Cameron Monahan Mike Hickman Fire Officer of the Year **Assistant Chief Lon Myers** Engineer Jayme Rigler Trevor McGinty Firefighter of the Year Engineer Blake Jolley Office Admin Hilary Kline Keri Rugg Civilian of the Year

ARMED SERVICES

EMT Chad Brooks EMT John McGraw EMT Josh Anderson

LETTER OF COMMENDATION

Captain Randy Bell Engineer Camden Cook Captain Ryan Kimball Paramedic Zac Lazenby Engineer Gordon Livingston

CERTIFICATE OF APPRECIATION

Tiller Operator Casey Metcalf



Timpanogos Regional Hospital awarded Captain Ryan Kimball and Paramedic Zac Lazenby with the Distinguished Service Award for excellence in their performance on a critical call. Each month, our crews have the opportunity to review critical calls with members of Timpanogos Regional Hospital, including the physicians and the Nurse Liaison. These reviews provide each of our EMS personnel the opportunity to receive insight from the attending staff of nurses and physicians who resumed patient care once the patients are transported. Additionally, they are often able to hear the success stories of the patients and the ultimate outcome of the call.



This year, Captain Cameron Monahan applied for and was awarded the Fire Officer Designation. In 2011, the International Association of Fire Chiefs released the 2nd Edition of the Officer Development Handbook (ODH). Four levels of career development are delineated in the ODH based on specific duties at each level. Certification as a Fire Officer shows that a person has met the minimum standard as set by the NFPA, while the ODH lays out a more optimum standard reflecting a more holistic view of how a person has prepared to become an officer.

The Utah Fire Officer Designation Program (UFODP) uses the ODH as a basis to recognize firefighters or company officers' personal achievement through the following four areas:

- training
- education
- certification
- experience

This recognition program for Utah fire professionals provides a coherent and attainable guide to career advancement. The idea behind the UFODP is that a person's ability to perform well as an officer depends on more than a test; capability is built by years of varied and quantifiable learning and growing experiences.

We congratulate Captain Moahan for his hard work and honorable accomplishment.



L to R: Engineer Orr, Captain Kimball, FF/PM Lazenby, Captain Bell

New Hires

Liz Curtis- Office Assistant Trevor Dorton - Lateral Paramedic Chad Brooks - Firefighter / EMT Cameron Colovich - Firefighter / EMT Clayton Culhane - Firefighter / EMT Josh Anderson - Firefighter / EMT Dee Delforge - Firefighter / EMT Matt Kauer - Firefighter / EMT Zane Lewis - Firefighter / EMT John McGraw - Firefighter / EMT Joshua Wagstaff - Firefighter / EMT Jacob Whipple - Firefighter / EMT Taylor Taggart - Firefighter / EMT













Advancements

Josh Lee - Fire Captain Ryan Kimball - Fire Captain Braydon Deru - Critical Care Paramedic Matthew Empey- Critical Care Paramedic Dane Erickson - Critical Care Paramedic Jason Garcia - Critical Care Paramedic Trevor McGinty - Critical Care Paramedic Brandon Prestwich - Critical Care Paramedic Cameron Johnson - Firefighter / Paramedic II Schylar Jones - Firefighter / Paramedic II Nathan Palmieri - Firefighter / Paramedic II Austin McBride - Firefighter / Paramedic Devin Harmon - Firefighter / Paramedic McKennon Jarvis - Firefighter / Paramedic Grant Malquist - Firefighter / Paramedic Sadie Thatcher - Firefighter / Paramedic Jared Rosquist - Firefighter / EMT Advanced CJ Ward - Firefighter / EMT Advanced

RETIREMENT of Captain Spencer Edwards May 13, 2022

Spencer Edwards began his career in the fire service at Murray Fire Department at the beginning of 2000. He joined Orem Fire Department shortly after that until his retirement in May of 2022. During this time he served as a Paramedic, Engineer, Captain and Senior Fire Captain. Spencer also served with Lone Peak Fire department for nine years, nine of which as the Assistant Chief. Spencer utilized his knowledge of the Fire Service by instructing for the Utah Fire & Rescue Academy for several years.





TRAINING & CONTINUING EDUCATION SPRING & FALL RECRUIT CAMP GRADUATES



SPRING 2022

CJ WARD
CAMERON COLOVICH
JARED ROSQUIST
CHAD BROOKS
CARSTEN PETERSEN
MATT KAUER
CLAYTON CULHANE



Orem Fire Department held two recruit academies in 2022 to support training for a total of 14 new hires. These recruit camps were successfully carried out by the training cadre, made up of several Captains, members of the ADO Committee, and other members of the department. A special thanks to Captain Monahan and Engineer Boehner for the rollout of the Truck and Engine Manuals which played a big part in the recruit training. We are excited to have these new firefighters and wish them a long and healthy career with the City of Orem Fire Department.

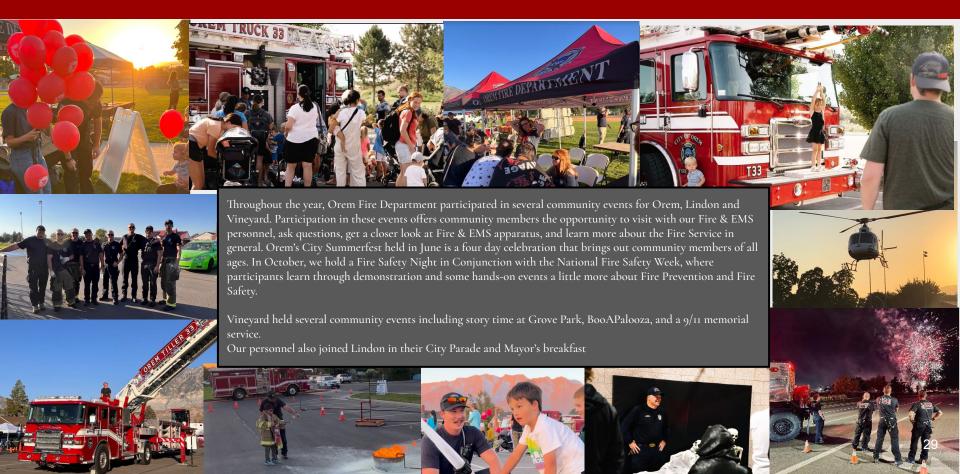
TRAINING & CONTINUING EDUCATION

The City of Orem Fire Department invests in each employee by offering training opportunities when possible, allowing for the growth and development of our employees. We strive to ensure the knowledge, skills, and ability of each of our Firefighter and EMS personnel is top notch. In turn, the citizens of Orem, Lindon, and Vineyard receive the best possible care and service. This year, Critical Care Paramedic Michael Hickman became the first Utah Firefighter to successfully complete the Georgia Smoke Diver training held in Dalton, GA - acquiring the title of Utah Smoke Diver #I. This rigorous training has been referred to as the ultimate firefighter bootcamp, with a success rate of only 50%.









We are so grateful for the time and resources provided to the City of Orem Fire Department by the following:

Kris Shields - EMS Liaison, Timpanogos Regional Hospital

Dr. Micah Smith - Timpanogos Regional Hospital

Dr. Livingstone - LPSA

State Farm - Jordan Hardy

Wienerschnitzel - Orem

Little Ceasars - Orem

Serve Pro - Lindon, UT

Future Business Leaders of America - Orem Chapter

Anonymous Citizens of Orem



State Farm Graciously Donated \$5,000 which supported the funding of our Resuscitation Quality Improvement training. L to R: FF/PM Johnson, Asst. Chief Myers, Jordan Hardy, Chief Sanderson, BC Pearson, Capt. Valley

ACKNOWLEDGEMENTS

City of Orem Management



Thank you to former City Manager Jamie Davidson for his support and dedication to the City of Orem.





Thank you to retired Deputy Chief Jason Earl for his leadership and experience to the members of the Orem Fire Department and all the citizens he served.

ACKNOWLEDGEMENTS

Elected Officials

The City of Orem Fire Department wishes to thank Mayor Young and the City Council Members for their continual support, which has allowed us to meet the needs of the continued growth and demands for service.



Front Row, Left to Right: LaNae Millet, Mayor David Young, Debby Lauret Back Row, Left to Right: David Spencer, Terry Peterson, Jeff Lambson, Tom MacDonald

